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AUTHOR DeVault, Mike; Lee, Marilyn
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ABSTRACT

A follow-up study was conducted of students who received a degree, diploma, or certificate from Austin Community College (ACC) in May 1977 to determine their level of satisfaction; 63% (N=189) of the surveyed group responded. Results were tabulated for the group as a whole and for the following subgroups: those receiving Associate of Arts, Associate in Science, and Associate in Applied Science degrees; those who completed certificates; male and female respondents; and Blacks, Hispanics, and Whites. The survey instrument focused on employment and salary information; ratings of instructional and noninstructional college services, fulfillment of individual needs by courses and programs, and preparation for transfer or employment; relevance of training to job; educational objectives and future interest; and transfer problems. Of all respondents, 68% were employed full-time with 64.4% reporting jobs directly or closely related to their area of study. The average monthly salary of employed graduates was $866.49; however, the average earnings of female graduates were less than that of males. Of respondents, over 80% rated quality of instruction and instructor interest as good or very good. Appendices contain comparisons of instructional and student services by program, sex, and ethnicity, as well as employer information and the survey instrument. (DR)

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TEXAS STUDENT INFORMATION SYSTEM
GRADUATE/COMPLETER 1977 SUB-SYSTEM
A FOLLOW-UP STUDY

Prepared By

The Placement/Follow-Up Office

Mike DeVault, Placement/Follow-Up Officer
Marilyn Lee, Follow-Up Specialist

Austin Community College, Austin, Texas
Dr. Cecil L. Groves, President
June 1978

JC 780 485

STATE OF TEXAS
STUDENT INFORMATION SYSTEM
GRADUATE SUB-SYSTEM
REPORT FOR AUSTIN COMMUNITY COLLEGE

Population Definition: A Graduate is defined as a person who has successfully completed a degree or non-degree program at Austin Community College and received a degree, diploma, or certificate at the May 1977 Commencement exercises.

Total number in initial population:	300
A) Total number of respondents	189
a) % of respondents (189/300)	63%
B) Mailouts returned because of incorrect address (undeliverables)	18
b) % of mailouts returned because of incorrect address (undeliverables) (18/300)	6%
C) Total number of non-respondents	93
c) % of non-respondents (93/300)	31%
D) Total number of A, B, C	300
d) % total of a, b, c	100%

INTRODUCTION:

On December 1, 1978 the Office of Placement/Follow-up initiated the first annual follow-up study of graduates (see population definition) May 1977. The follow-up study was initiated in an effort to determine the level of satisfaction of students who received a degree, diploma, or certificate at the May 1977 Commencement Exercises. The follow-up questionnaire utilized is attached as Appendix A.

COLLECTION OF DATA:

The Placement/Follow-up Office, in an attempt to meet the Coordinating Board guidelines and data submission deadlines, utilized two (2) mailouts and two (2) telephone campaigns. A cover letter and survey was mailed on December 1, 1977. On the 3rd of January, a telephone campaign was begun and contact was made

with students who had not responded. These first two efforts produced a 54% response rate. A second mailout and telephone campaign produced another 9% response rate. The cover letter and questionnaires utilized are located in the appendix. Returned questionnaires were then coded for reporting purposes and forwarded to the Coordinating Board on February 8, 1978. A sexual and ethnic breakdown on all non-respondents (excluding undeliverables) can also be found in the appendix.

ANALYSIS OF DATA:

The completed questionnaires were collected and logged by the follow-up specialist and submitted to the Coordinating Board on February 8, 1978. The Coordinating Board keypunches the data nad programs the material. The Placement/Follow-up Office synthesizes and analyzes the data and presents it in report form for distribution and dissemination to members of the Austin Community College Board, administration, faculty, and staff. The data is also available by individual academic major and can be secured by program leaders and/or instructors.

DATA BREAKDOWN:

The analysis of the data in this document has been broken down into the following composite units:

Total respondent composite
Male/female composites
Occupational technical/university transfer composites
American Indian/black/Hispanic/Pacific Islander/white composites

TABLE OF CONTENTS

	Page
Report Highlights	1
Total Composite Information	4
Total Composite: Associate in Arts	13
Total Composite: Associate in Science	21
Total Composite: Associate in Applied Science	30
Total Composite: Certificate Completers	39
Total Composite: Male	47
Total Composite: Female	56
Total Composite: Black	65
Total Composite: Hispanic	74
Total Composite: White	83
Student Comment Section	92
Appendix	

COMPOSITE INFORMATION: ALL GRADUATE AND COMPLETER STUDENTS WHO RESPONDED

Total Respondents: 189

Survey Section A:

1. What was your primary objective in completing your degree or certificate program at our college?

	Raw number	% of total respondents
Improvement of existing job skills	37	15.3
Preparation for job to be obtained	77	31.8
University transfer credit	77	31.8
Personal interest	43	17.8
Other	8	3.3
TOTAL	*242	100.0

*Note: Some respondents checked more than one primary purpose, hence the total exceeds the total population size.

2. What best describes your present status? Check all that apply.

	Raw number	% of total respondents
Employed, full-time	126	61.2
Employed, part-time	14	6.8
Unemployed, seeking employment	12	5.8
Military full-time active duty	1	0.5
Continuing education at higher level	48	23.3
Unavailable for employment	5	2.4
TOTAL	*206	100.0

*Note: Some respondents checked more than one answer to the above question.

3. Please rate those courses in your major field of study according to how well they fulfilled your own individual needs.

	Very Good	Good	Neutral	Poor	Very Poor	Average Score (1-5)
Quality of instruction	62 (33.5%)	103 (55.7%)	17 (9.2%)	2 (1.1%)	1 (0.5%)	4.2
Grading/ testing	44 (24.0%)	94 (51.4%)	36 (19.7%)	8 (4.4%)	1 (0.5%)	3.9
Instructor interest	67 (36.8%)	83 (45.6%)	30 (16.5%)	2 (1.1%)	0 (0.0%)	4.1
Content of course(s)	47 (25.8%)	105 (57.7%)	38 (15.4%)	2 (1.1%)	0 (0.0%)	4.1
Instructional media	39 (21.4%)	78 (42.9%)	56 (30.8%)	6 (3.3%)	3 (1.6%)	3.7
Class size	60 (32.4%)	90 (48.6%)	30 (16.2%)	4 (2.2%)	1 (0.5%)	4.1

TOTAL: *Quality of instruction - 185 (100.0%)
*Grading/testing - 183 (100.0%)
*Instructor interest - 182 (100.0%)
*Content of course(s) - 182 (100.0%)
*Instructional media - 182 (100.0%)
*Class size - 185 (99.9%)

*Note: Some respondents failed to answer parts of this question

4. - Part I - Percentage of respondents that used the following specific services:

	Raw number	% of total respondents
Financial aids	54	29.8
Counseling	123	65.0
Placement assistance	40	21.0
Course advisement	93	49.0
Tutoring services	43	23.0
Veterans' services	99	52.0
Learning lab/packages	86	46.0
Student activities	58	31.0
Library services	138	73.0

4. - Part II - Please rate only those college services below that you have utilized according to how well they fulfilled your individual needs.

	Very Good	Good	Neutral	Poor	Very Poor	Average Score (1-5)
Financial aids	19 (35.2%)	15 (27.8%)	12 (22.2%)	6 (11.1%)	2 (3.7%)	3.7
Counseling	31 (25.2%)	44 (35.8%)	26 (21.1%)	11 (8.9%)	11 (8.9%)	3.5
Placement assistance	4 (10.0%)	8 (20.0%)	15 (37.5%)	4 (10.0%)	9 (22.5%)	2.8
Course advisement	21 (22.6%)	31 (33.3%)	25 (26.9%)	10 (10.8%)	6 (6.5%)	3.5
Tutoring services	13 (30.2%)	11 (25.6%)	11 (25.6%)	4 (9.3%)	4 (9.3%)	3.5
Veterans' services	33 (33.3%)	34 (34.3%)	21 (21.2%)	9 (9.1%)	2 (2.0%)	3.8
Learning lab/ packages	24 (27.9%)	41 (47.7%)	16 (18.6%)	4 (4.7%)	1 (1.2%)	3.9
Student activities	9 (15.5%)	20 (34.5%)	16 (27.6%)	7 (12.1%)	6 (10.4%)	3.3
Library services	46 (33.3%)	46 (33.3%)	22 (15.9%)	16 (11.6%)	8 (5.8%)	3.7

Survey Section B:

1. What is the name of your current (or most recently attended) college?

SEE APPENDIX

2. Did you have problems transferring to the college indicated above?

	Raw number	% of total respondents
No	70	84.3
Yes	13	15.7
TOTAL	83	100.0

If yes; what?

	Raw number	% of total respondents
Transferring credit hours	10	62.5
Transcript problems	6	37.5
Admission	0	0.0
Other	0	0.0
TOTAL	*16	100.0

*Note: Some respondents checked more than one problem.

3. How many credit hours earned at our college were not accepted at the college indicated above?

	Raw number	% of total respondents
All credit hours accepted	32	41.0
Lost 1-3 credit hours	6	7.7
Lost 4-6 credit hours	16	20.5
Lost 7-12 credit hours	15	19.2
Lost 13-20 credit hours	5	6.4
Lost more than 21 credit hours	4	5.1
TOTAL	*78	99.9

*Note: Some respondents failed to answer this question.

4. If you are currently enrolled in college please indicate your current status and classification at the college indicated above.

Status	Raw number	% of total respondents
Part-time student (less than 12 hours)	35	49.3
Full-time student (12 or more hours)	36	50.7
TOTAL	*71	100.0

*Note: Some respondents failed to answer this question.

Classification		
Junior	36	52.2
Senior	26	37.7
Graduate student	3	4.3
Other	4	5.8
TOTAL	*69	100.0

*Note: Some respondents failed to answer this question.

5. How well did the program you completed at our college prepare you for continuing your education?

	Raw number	% of total respondents
My preparation was excellent	21	22.8
My preparation was satisfactory	43	46.7
Good in some areas only	17	18.5
Fair, but all areas could have been better	8	8.7
My preparation was inadequate	3	3.3
TOTAL	*92	100.0

*Note: Some respondents answered this question who have not actually yet enrolled at another college/university.

Survey Section C:

1A. If you are currently employed, is your present occupation related to the courses you have completed at our college?

	Raw number	% of total respondents
Yes, directly related	54	37.8
Yes, closely related	38	26.6
No	51	35.7
TOTAL	143	100.1

1B. If no; have you been employed in an occupation related to the courses you completed at our college since you left our college?

	Raw number	% of total respondents
Yes, directly related	7	12.5
Yes, closely related	2	3.6
No	47	83.9
TOTAL	*56	100.0

*Note: Some respondents checked more than one answer, hence the total number of responses exceeds the number of no answers in part I of this question. It is assumed by the authors that some respondents answered this question even though not directed to do so.

Respondents who answered no to 1B were asked to skip to Section D.

2. Please complete the information below regarding the occupational area related to the courses completed at our college.

SEE APPENDIX

3. How would you rate the training you received at our college in relation to its usefulness to you in performing your job?

	Raw number	% of total respondents
Very good	50	42.7
Good	49	41.9
Neutral	15	12.8
Poor	1	0.9
Very poor	2	1.7
TOTAL	*117	100.0

*Note: Some respondents answered this question even though they were directed to skip to Section D when they answered no in Section C, question B.

4. Please check below if the course(s) you took at our college helped you in your occupation in any of the following ways.

	Raw number	% of total respondents
Helped to obtain job	53	32.3
Helped performance on present job	62	37.8
Helped advance on present job	28	17.1
None of the above	19	11.6
Other	2	1.2
TOTAL	*164	100.0

*Note: Some respondents answered this question even though they were directed to skip to Section D when they answered no in Section C, question 1B.

5. If you are employed full time, please indicate your approximate average monthly salary range below. This information, when combined with other members of your graduating class will provide valuable information to other individuals in career planning.

	Raw number	% of total respondents
Up to $300	2	2.1
$300-$399	0	0.0
$400-$499	6	6.2
$500-$599	12	12.4

	Raw number	% of total respondents
$600-$699	11	11.3
$700-$799	17	17.5
$800-$899	7	7.2
$900-$999	6	6.2
$1000-$1099	8	8.2
$1100-$1199	7	7.2
$1200-Up	21	21.6
TOTAL	*97	99.9

Approximate Average Salary: $866.49

*Note: Some respondents failed to answer this question.

6. Were you employed in your occupation prior to enrolling in the courses completed at our college?

	Raw number	% of total respondents
No	62	53.0
Yes	55	47.0
TOTAL	*117	100.0

*Note: Some respondents answered this question even though they were directed to skip to Section D when they answered no in Section C, question 1B.

7. How would you rate the availability of jobs in your occupational area?

	Raw number	% of total respondents
Very good	22	19.0
Good	44	37.9
Neutral	32	27.6
Poor	16	13.8
Very poor	2	1.7
TOTAL	*116	100.0

Average Score (1-5): 3.5

*Note: Some respondents answered this question even though they were directed to skip to Section D when they answered no in Section C, question 1B.

Survey Section D:

1. If your occupational area is not related to the course you have completed at our college (as specified in Section C) please check each reason which applies. If occupational area is related to employment, go to question 2.

	Raw number	% of total respondents
Transferred to a four-year college	33	34.0
Not sufficiently qualified for a job in my field of college preparation	13	13.4
Preferred to work in another field	11	11.3
Found better paying job in another field	9	9.3
Could not find a job in field of preparation	17	17.5
Worked previously in field of preparation but changed	4	4.1
Other	10	10.3
TOTAL	*97	99.9

*Note: Some respondents checked more than one answer to the above question.

2. How do you see the course(s) completed at our college in terms of your career plans?

	Raw number	% of total respondents
Of immediate, direct benefit	67	32.5
Of long term, direct benefit	103	50.0
Of indirect benefit	30	14.6
Of no benefit	6	2.9
TOTAL	*206	100.0

*Note: It is assumed by the authors that some respondents answered this question even though not directed to do so. Some respondents checked more than one answer to the above question.

3. Are you interested in taking other courses at our college? You may include courses not presently offered by our college.

	Raw number	% of total respondents
No	61	37.4
Yes	102	62.6
TOTAL	*163	100.0

*Note: Some respondents failed to answer this question.

4. We would appreciate any comments regarding how we could improve the program you have completed and/or services we have provided.

SEE COMMENT SECTION

COMPOSITE INFORMATION: ASSOCIATE IN ARTS
GRADUATE RESPONDENTS

Total Respondents: 48

Survey Section A:

1. What was your primary purpose in completing your degree or certificate program at our college?

	Raw number	% of total respondents
Improvement of existing job skills	5	7.9
Preparation for job to be obtained	15	23.8
University transfer credit	26	41.3
Personal interest	14	22.2
Other	3	4.8
TOTAL	*63	100.1

*Note: Some respondents checked more than one primary purpose, hence the total exceeds the total population size.

2. What best describes your present status. Check all that apply.

	Raw number	% of total respondents
Employed, full-time	27	50.0
Employed, part-time	5	9.3
Unemployed, seeking employment	3	5.6
Military full-time active duty	0	0.0
Continuing education at higher level	19	35.2
Unavailable for employment	0	0.0
TOTAL	*54	100.1

*Note: Some respondents checked more than one answer to the above question.

3. Please rate those courses in your major field of study according to how well they fulfilled your own individual needs.

	Very Good	Good	Neutral	Poor	Very Poor	Average Score (1-5)
Quality of instruction	13 (27.7%)	28 (59.6%)	6 (12.8%)	0 (0.0%)	0 (0.0%)	4.1
Grading/ testing	10 (21.3%)	24 (51.1%)	10 (21.3%)	2 (4.3%)	1 (2.1%)	3.8
Instructor interest	11 (23.9%)	25 (54.3%)	10 (21.7%)	0 (0.0%)	0 (0.0%)	4.0
Content of course(s)	9 (20.5%)	29 (65.9%)	6 (13.6%)	0 (0.0%)	0 (0.0%)	4.0
Instructional media	6 (13.3%)	21 (46.7%)	16 (35.6%)	2 (4.4%)	0 (0.0%)	3.6
Class size	14 (29.8%)	23 (48.9%)	9 (19.1%)	1 (2.1%)	0 (0.0%)	4.0

TOTAL: *Quality of instruction - 47 (100.1%)
*Grading, testing - 47 (100.1%)
*Instructor interest - 46 (99.9%)
*Content of course(s) - 44 (100.0%)
*Instructional media - 45 (100.0%)
*Class size - 47 (99.9%)

*Note: Some respondents failed to answer parts of this question

4. - Part I - Percentage of respondents that used the following specific services:

	Raw number	% of total respondents
Financial aids	16	33.0
Counseling	35	73.0
Placement assistance	10	21.0
Course advisement	22	46.0
Tutoring services	15	31.0
Veterans' services	27	56.0
Learning lab/packages	25	52.0
Student activities	18	38.0
Library services	36	75.0

4. - Part II - Please rate only those college services below that you have utilized according to how well they fulfilled your individual needs.

	Very Good	Good	Neutral	Poor	Very Poor	Average Score (1-5)
Financial aids	7 (43.8%)	5 (31.3%)	3 (18.8%)	1 (6.3%)	0 (0.0%)	4.1
Counseling	10 (28.6%)	8 (22.9%)	12 (34.3%)	3 (8.6%)	2 (5.7%)	3.6
Placement assistance	1 (10.0%)	0 (0.0%)	5 (50.0%)	2 (20.0%)	2 (20.0%)	2.6
Course advisement	5 (22.7%)	4 (18.2%)	10 (45.5%)	1 (4.5%)	2 (9.1%)	3.4
Tutoring services	4 (26.7%)	4 (26.7%)	5 (33.3%)	1 (6.7%)	1 (6.7%)	3.6
Veterans' services	9 (33.3%)	8 (29.6%)	8 (29.6%)	2 (7.4%)	0 (0.0%)	3.8
Learning lab/ packages	8 (32.0%)	11 (44.0%)	5 (20.0%)	1 (4.0%)	0 (0.0%)	4.0
Student activities	3 (16.7%)	5 (27.8%)	1 (5.6%)	5 (27.8%)	4 (22.2%)	2.8
Library services	10 (27.8%)	10 (27.8%)	9 (25.0%)	4 (11.1%)	3 (8.3%)	3.5

Survey Section B:

1. What is the name of your current (or most recently attended) college?

SEE APPENDIX

2. Did you have problems transferring to the college indicated above?

	Raw number	% of total respondents
No	24	92.3
Yes	2	7.7
TOTAL	26	100.0

If yes: what?

	Raw number	% of total respondents
Transferring credit hours	3	60.0
Transcript problems	2	40.0
Admission	0	0.0
Other	0	0.0
TOTAL	*5	100.0

*Note: Some respondents checked more than one problem.

3. How many credit hours earned at our college were not accepted at the college indicated above?

	Raw number	% of total respondents
All credit hours accepted	11	42.3
Lost 1-3 credit hours	2	7.7
Lost 4-6 credit hours	5	19.2
Lost 7-12 credit hours	6	23.1
Lost 13-20 credit hours	1	3.8
Lost more than 21 credit hours	1	3.8
TOTAL	26	99.9

4. If you are currently enrolled in college please indicate your current status and classification at the college indicated above.

Status	Raw number	% of total respondents
Part-time student (less than 12 hours)	12	52.2
Full-time student (12 or more hours)	11	47.8
TOTAL	*23	100.0

*Note: Some respondents failed to answer this question.

Classification

Junior	12	52.2
Senior	11	47.8
Graduate student	0	0.0
Other	0	0.0
TOTAL	*23	100.0

*Note: Some respondents failed to answer this question.

5. How well did the program you completed at our college prepare you for continuing your education?

	Raw number	% of total respondents
My preparation was excellent	6	22.2
My preparation was satisfactory	12	44.4
Good in some areas only	5	18.5
Fair, but all areas could have been better	3	11.1
My preparation was inadequate	1	3.7
TOTAL	*27	99.9

*Note: There was one more response than the total number of respondents to this section.

Survey Section C:

1A. If you are currently employed, is your present occupation related to the courses you have completed at our college?

	Raw number	% of total respondents
Yes, directly related	2	6.5
Yes, closely related	10	32.3
No	19	61.3
TOTAL	31	100.0

1B. If no; have you been employed in an occupation related to the courses you completed at our college since you left our college?

	Raw number	% of total respondents
Yes, directly related	0	0.0
Yes, closely related	1	5.3
No	18	94.7
TOTAL	19	100.0

Respondents who answered no to 1B were asked to skip to Section D.

2. Please complete the information below regarding the occupational area related to the courses completed at our college.

SEE APPENDIX

3. How would you rate the training you received at our college in relation to its usefulness to you in performing your job?

	Raw number	% of total respondents
Very good	6	33.3
Good	7	38.9
Neutral	3	16.7
Poor	1	5.6
Very poor	1	5.6
TOTAL	*18	100.1

*Note: Some respondents answered this question even though they were directed to skip to Section D when they answered no in Section C, question 1B.

4. Please check below if the course(s) you took at our college helped you in your occupation in any of the following ways.

	Raw number	% of total respondents
Helped to obtain job	4	17.4
Helped performance on present job	9	39.1
Helped advance on present job	4	17.4
None of the above	6	26.1
Other	0	0.0
TOTAL	*23	100.0

*Note: Some respondents answered this question even though they were directed to skip to Section D when they answered no in Section C, question 1B.

5. If you are employed full time, please indicate your approximate average monthly salary range below. This information, when combined with other members of your graduating class will provide valuable information to other individuals in career planning.

	Raw number	% of total respondents
Up to $300	0	0.0
$300-$399	0	0.0
$400-$499	0	0.0
$500-$599	1	6.7

	Raw number	% of total respondents
$600-$699	3	20.0
$700-$799	1	6.7
$800-$899	4	26.7
$900-$999	1	6.7
$1000-$1099	2	13.3
$1100-$1199	1	6.7
$1200-Up	2	13.3
TOTAL	*15	100.1

Approximate Average Salary: $890.00

*Note: Some respondents failed to answer this question.

6. Were you employed in your occupation prior to enrolling in the courses completed at our college?

	Raw number	% of total respondents
No	9	42.9
Yes	12	57.1
TOTAL	*21	100.0

*Note: Some respondents answered this question even though they were directed to skip to Section D when they answered no in Section C, question 1B.

7. How would you rate the availability of jobs in your occupational area?

	Raw number	% of total respondents
Very good	1	5.0
Good	5	25.0
Neutral	8	40.0
Poor	6	30.0
Very poor	0	0.0
TOTAL	*20	100.0

Average Score: 3.0

*Note: Some respondents answered this question even though they were directed to skip to Section D when they answered no in Section C, question 1B.

4. We would appreciate any comments regarding how we could improve the program you have completed and/or services we have provided.

SEE COMMENT SECTION

COMPOSITE INFORMATION: ALL ASSOCIATE IN SCIENCE
GRADUATES WHO RESPONDED

Total Respondents: 49

Survey Section A:

1. What was your primary purpose in completing your degree or certificate program at our college?

	Raw number	% of total respondents
Improvement of existing job skills	7	10.4
Preparation for job to be obtained	12	17.9
University transfer credit	34	50.7
Personal interest	11	16.4
Other	3	4.5
TOTAL	*67	99.9

*Note: Some respondents checked more than one primary purpose, hence the total exceeds the total population size.

2. What best describes your present status? Check all that apply.

	Raw number	% of total respondents
Employed, full-time	31	56.4
Employed, part-time	4	7.3
Unemployed, seeking employment	3	5.5
Military full-time active duty	0	0.0
Continuing education at higher level	16	29.1
Unavailable for employment	1	1.8
TOTAL	*55	100.1

*Note: Some respondents checked more than one answer to the above question.

3. Please rate those courses in your major field of study according to how well they fullfilled your own individual needs.

	Very Good	Good	Neutral	Poor	Very Poor	Average Score (1-5)
Quality of instruction	10 (20.8%)	33 (68.8%)	4 (8.3%)	1 (2.1%)	0 (0.0%)	4.0
Grading/ testing	9 (18.8%)	25 (52.1%)	12 (25.0%)	2 (4.2%)	0 (0.0%)	3.8
Instructor interest	13 (27.1%)	26 (54.2%)	9 (18.8%)	0 (0.0%)	0 (0.0%)	4.0
Content of course(s)	9 (18.8%)	30 (62.5%)	8 (16.7%)	1 (2.1%)	0 (0.0%)	3.9
Instructional media	7 (14.6%)	21 (43.8%)	17 (35.4%)	1 (2.1%)	2 (4.2%)	3.6
Class size	15 (31.3%)	26 (54.2%)	6 (12.5%)	0 (0.0%)	1 (2.1%)	4.1

TOTAL: *Quality of instruction - 48 (100.0%)
*Grading/testing - 48 (100.0%)
*Instructor interest - 48 (100.1%)
*Content of course(s) - 48 (100.1%)
*Instructional media - 48 (100.1%)
*Class size - 48 (100.1%)

*Note: One (1) respondent failed to answer this question.

4. - Part I - Percentage of respondents that used the following specific services:

	Raw number	% of total respondents
Financial aids	11	22.0
Counseling	39	80.0
Placement assistance	9	18.0
Course advisement	27	55.0
Tutoring services	8	16.0
Veterans' services	30	61.0
Learning lab/packages	26	53.0
Student activities	16	53.0
Library services	39	80.0

4. - Part II - Please rate only those college services below that you have utilized according to how well they fulfilled your individual needs.

	Very Good	Good	Neutral	Poor	Very Poor	Average Score (1-5)
Financial aids	4 (36.4%)	2 (18.2%)	4 (36.4%)	1 (9.1%)	0 (0.0%)	3.8
Counseling	7 (17.9%)	17 (43.6%)	9 (23.1%)	4 (10.3%)	2 (5.1%)	3.5
Placement assistance	0 (0.0%)	3 (33.3%)	3 (33.3%)	0 (0.0%)	3 (33.3%)	2.6
Course advisement	2 (7.4%)	11 (40.7%)	7 (25.9%)	5 (18.5%)	2 (7.4%)	3.2
Tutoring services	4 (50.0%)	3 (37.5%)	0 (0.0%)	0 (0.0%)	1 (12.5%)	4.1
Veterans' services	8 (26.7%)	11 (36.7%)	6 (20.0%)	4 (13.3%)	1 (3.3%)	3.7
Learning lab/ packages	5 (19.2%)	15 (57.7%)	4 (15.4%)	1 (3.8%)	1 (3.8%)	3.8
Student activities	1 (6.3%)	8 (50.0%)	5 (31.3%)	1 (6.3%)	1 (6.3%)	3.4
Library services	10 (25.6%)	19 (48.7%)	4 (10.3%)	5 (12.8%)	1 (2.6%)	3.8

Survey Section B:

1. What is the name of your current (or most recently attended) college?

SEE APPENDIX

2. Did you have problems transferring to the college indicated above?

	Raw number	% of total respondents
No	27	90.0
Yes	3	10.0
TOTAL	30	100.0

If yes; what?

	Raw number	% of total respondents
Transferring credit hours	1	33.3
Transcript problems	2	66.7
Admission	0	0.0
Other	0	0.0
TOTAL	3	100.0

3. How many credit hours earned at our college were not accepted at the college indicated above?

	Raw number	% of total respondents
All credit hours accepted	12	40.0
Lost 1-3 credit hours	2	6.7
Lost 4-6 credit hours	7	23.3
Lost 7-12 credit hours	4	13.3
Lost 13-20 credit hours	4	13.3
Lost more than 21 credit hours	1	3.3
TOTAL	30	99.9

4. If you are currently enrolled in college, please indicate your current status and classification at the college indicated above.

Status	Raw number	% of total respondents
Part-time student (less than 12 hours)	13	50.0
Full-time student (12 or more hours)	13	50.0
TOTAL	*26	100.0

*Note: Some respondents failed to answer this question.

Classification

Junior	14	53.8
Senior	8	30.8
Graduate student	2	7.7
Other	2	7.7
TOTAL	*26	100.0

*Note: Some respondents failed to answer this question.

5. How well did the program you completed at our college prepare you for continuing your education?

	Raw number	% of total respondents
My preparation was excellent	6	18.8
My preparation was satisfactory	17	53.1
Good in some areas only	5	15.6
Fair, but all areas could have been better	3	9.4
My preparation was inadequate	1	3.1
TOTAL	32	100.0

*Note: It is assumed by the authors that two respondents answered this question even though they did not indicate transferring in question II, Section B.

Survey Section C:

1A. If you are currently employed, is your present occupation related to the courses you have completed at our college?

	Raw number	% of total respondents
Yes, directly related	2	6.1
Yes, closely related	17	51.5
No	14	42.4
TOTAL	33	100.0

1B. If no; have you been employed in an occupation related to the courses you completed at our college since you left our college?

	Raw number	% of total respondents
Yes, directly related	2	11.8
Yes, closely related	0	0.0
No	15	88.2
TOTAL	*17	100.0

*Note: Some respondents checked more than one answer, hence the total number of responses exceeds the number of no answers in part I of this question. It is assumed by the authors that some respondents answered this question even though not directed to do so.

Respondents who answered no to 1B were asked to skip to Section D.

2. Please complete the information below regarding the occupational area related to the courses completed at our college.

SEE APPENDIX

3. How would you rate the training you received at our college in relation to its usefulness to you in performing your job?

	Raw number	% of total respondents
Very good	6	24.0
Good	12	48.0
Neutral	7	28.0
Poor	0	0.0
Very poor	0	0.0
TOTAL	25	100.0

Average Score (1-5): 3.9

*Note: Some respondents answered this question even though they were directed to skip to Section D when they answered no in Section C, question 1B.

4. Please check below if the course(s) you took at our college helped you in your occupation in any of the following ways.

	Raw number	% of total respondents
Helped to obtain job	7	23.3
Helped performance on present job	11	36.7
Helped advance on present job	7	23.3
None of the above	5	16.7
Other	0	0.0
TOTAL	*30	100.0

*Note: Some respondents answered this question even though they were directed to skip to Section D when they answered no in Section C, question 1B.

5. If you are employed full time, please indicate your approximate average monthly salary range below. This information, when combined with other members of your graduating class will provide valuable information to other individuals in career planning.

	Raw number	% of total respondents
Up to $300	1	4.5
$300-$399	0	0.0
$400-$499	2	9.1
$500-$599	2	9.1

	Raw number	% of total respondents
$600-$699	0	0.0
$700-$799	0	0.0
$800-$899	1	4.5
$900-$999	2	9.1
$1000-$1099	4	18.2
$1100-$1199	2	9.1
$1200-U/p	8	36.4
TOTAL	*22	100.0

Approximate Average Salary: $927.27

*Note: Some respondents failed to answer this question.

6. Were you employed in your occupation prior to enrolling in the courses completed at our college?

	Raw number	% of total respondents
No	7	29.2
Yes	17	70.8
TOTAL	*24	100.0

*Note: Some respondents answered this question even though they were directed to skip to Section D when they answered no in Section C, question 1B.

7. How would you rate the availability of jobs in your occupational area?

	Raw number	% of total respondents
Very good	2	8.0
Good	9	36.0
Neutral	11	44.0
Poor	3	12.0
Very poor	0	0.0
TOTAL	*25	100.0

Average Score (1-5): 3.4

*Note: Some respondents answered this question even though they were directed to skip to Section D when they answered no in Section C, question 1B.

Survey Section D:

1. If your occupational area is not related to the courses you have completed at our college (as specified in Section C) please check each reason which applies. If occupational area is related to employment, go to question 2.

	Raw number	% of total respondents
Transferred to a four-year college	12	40.0
Not sufficiently qualified for a job in my field of college preparation	4	13.3
Preferred to work in another field	5	16.7
Found better paying job in another field	1	3.3
Could not find a job in field of preparation	7	23.3
Worked previously in field of preparation but changed	0	0.0
Other	1	3.3
TOTAL	*30	99.9

*Note: It is assumed by the authors that some respondents answered this question even though not directed to do so.

2. How do you see the course(s) completed at our college in terms of your career plans?

	Raw number	% of total respondents
Of immediate, direct benefit	9	18.4
Of long term, direct benefit	34	69.4
Of indirect benefit	5	10.2
Of no benefit	1	2.0
TOTAL	49	100.0

3. Are you interested in taking other courses at our college? You may include courses not presently offered by our college.

	Raw number	% of total respondents
No	15	33.3
Yes	30	66.7
TOTAL	*45	100.0

*Note: Some respondents failed to answer this question.

4. We would appreciate any comments regarding how we could improve the program you have completed and/or services we have provided.

SEE COMMENT SECTION

COMPOSITE INFORMATION: ASSOCIATE IN APPLIED SCIENCE GRADUATES WHO RESPONDED

Total Respondents: 59

Survey Section A:

1. What was your primary purpose in completing your degree or certificate program at our college?

	Raw number	% of total respondents
Improvement of existing job dkills	21	28.4
Preparation for job to be obtained	23	31.1
University transfer credit	17	23.0
Personal interest	11	14.9
Other	2	2.7
TOTAL	*74	100.1

*Note: Some respondents checked more than one primary purpose, hence the total exceeds the total population size.

2. What best describes your present status. Check all that apply.

	Raw number	% of total respondents
Employed, full-time	45	73.8
Employed, part-time	2	3.3
Unemployed, seeking employment	3	4.9
Military full-time active duty	1	1.6
Continuing education at higher level	9	14.8
Unavailable for employment	1	1.6
TOTAL	*61	100.0

*Note: Some respondents checked more than one answer to the above question.

3. Please rate those courses in your major field of study according to how well they fulfilled your own individual needs.

	Very Good	Good	Neutral	Poor	Very Poor	Average Score (1-5)
Quality of instruction	19 (33.3%)	32 (56.1%)	4 (7.0%)	1 (1.8%)	1 (1.8%)	4.1
Grading/ testing	14 (25.5%)	28 (50.9%)	10 (18.2%)	3 (5.5%)	0 (0.0%)	3.9
Instructor interest	24 (42.1%)	24 (42.1%)	7 (12.3%)	2 (3.5%)	0 (0.0%)	4.2
Content of course(s)	16 (26.8%)	31 (39.3%)	9 (30.4%)	1 (1.8%)	0 (1.8%)	4.0
Instructional medica	15 (26.8%)	22 (39.3%)	17 (30.4%)	1 (1.3%)	1 (1.8%)	3.8
Class size	18 (31.6%)	30 (52.6%)	8 (14.0%)	1 (1.8%)	0 (0.0%)	4.1

TOTAL: *Quality of instruction - 57 (100.0%)
*Grading/testing - 55 (100.1%)
*Instructor interest - 57 (100.0%)
*Content of course(s) - 57 (100.1%)
*Instructional media - 56 (100.1%)
*Class size - 57 (100.0%)

*Note: Some respondents failed to answer parts of this question.

4. - Part I - Percentage of respondents that used the following specific services:

	Raw number	% of total respondents
Financial aids	16	27.1
Counseling	36	61.0
Placement assistance	15	25.4
Course advisement	31	52.5
Tutoring services	13	22.0
Veterans' services	36	61.0
Learning lab/packages	19	32.2
Student activities	14	23.7
Library services	37	62.7

4. - Part II - Please rate only those college services below that you have utilized according to how well they fulfilled your individual needs.

	Very Good	Good	Neutral	Poor	Very Poor	Average Score (1-5)
Financial aids	5 (31.3%)	7 (43.8%)	3 (18.8%)	0 (0.0%)	1 (6.3%)	3.9
Counseling	8 (22.2%)	15 (41.7%)	5 (13.9%)	3 (8.3%)	5 (13.9%)	3.5
Placement assistance	2 (13.3%)	5 (33.3%)	6 (40.0%)	1 (6.7%)	1 (6.7%)	3.4
Course advisement	8 (25.8%)	14 (45.2%)	6 (19.4%)	2 (6.5%)	1 (3.2%)	3.8
Tutoring services	3 (23.1%)	3 (23.1%)	5 (38.5%)	2 (15.4%)	0 (0.0%)	3.5
Veterans' services	15 (41.7%)	13 (36.1%)	5 (13.9%)	3 (8.3%)	0 (0.0%)	4.1
Learning lab/ packages	3 (15.8%)	9 (47.4%)	6 (31.6%)	1 (5.3%)	0 (0.0%)	3.7
Student activities	4 (28.6%)	3 (21.4%)	5 (35.7%)	1 (7.1%)	1 (7.1%)	3.5
Library services	9 (24.3%)	10 (27.0%)	7 (18.9%)	7 (18.9%)	4 (10.8%)	3.3

Survey Section B:

1. What is the name of your current (or most recently attended) college?

SEE APPENDIX

2. Did you have problems transferring to the college indicated above?

	Raw number	% of total respondents
No	14	63.6
Yes	8	36.4
TOTAL	22	100.0

If yes; what?

	Raw number	% of total respondents
Transferring credit hours	6	75.0
Transcript problems	2	25.0
Admission	0	0.0
Other	0	0.0
TOTAL	8	100.0

3. How many credit hours earned at our college were not accepted at the college indicated above?

	Raw number	% of total respondents
All credit hours accepted	8	38.1
Lost 1-3 credit hours	2	9.5
Lost 4-6 credit hours	4	19.0
Lost 7-12 credit hours	5	23.8
Lost 13-20 credit hours	0	0.0
Lost more than 21 credit hours	2	9.5
TOTAL	*21	99.9

*Note: One (1) respondent failed to answer this question.

4. If you are currently enrolled in college please indicate your current status and classification at the college indicated above.

Status	Raw number	% of total respondents
Part-time student (less than 12 hours)	9	47.4
Full-time student (12 or more hours)	10	52.6
TOTAL	*19	100.0

*Note: Some respondents failed to answer this question.

Classification

Junior	9	50.0
Senior	7	38.9
Graduate student	1	5.6
Other	1	5.6
TOTAL	*18	100.1

*Note: Some respondents failed to answer this question.

5. How well did the program you completed at our college prepare you for continuing your education?

	Raw number	% of total respondents
My preparation was excellent	7	29.2
My preparation was satisfactory	10	41.7
Good in some areas only	5	20.8
Fair, but all areas could have been better	2	8.3
My preparation was inadequate	0	0.0
TOTAL	*24	100.0

*Note: Some respondents answered this question who have not actually yet enrolled at another university.

Survey Section C:

1A. If you are currently employed, is your present occupation related to the courses you have completed at our college?

	Raw number	% of total respondents
Yes, directly related	28	52.8
Yes, closely related	11	20.8
No	14	26.4
TOTAL	53	100.0

1B. If no; have you been employed in an occupation related to the courses you completed at our college since you left our college?

	Raw number	% of total respondents
Yes, directly related	1	6.7
Yes, closely related	1	6.7
No	13	86.7
TOTAL	*15	100.1

*Note: Some respondents checked more than one answer, hence the total number of responses exceeds the number of no answers in part I of this question. It is assumed by the authors that some respondents answered this question even though not directed to do so.

Respondents who answered no to 1B were asked to skip to Section D.

2. Please complete the information below regarding the occupational area related to the courses completed at our college.

SEE APPENDIX

3. How would you rate the training you received at our college in relation to its usefulness to you in performing your job?

	Raw number	% of total respondents
Very good	19	40.4
Good	23	48.9
Neutral	4	8.5
Poor	0	0.0
Very poor	1	2.1
TOTAL	*47	99.9

Average Score (1-5): 4.2

*Note: Some respondents answered this question even though they were directed to skip to Section D when they answered no in Section C, question 1B.

4. Please check below if the course(s) you took at our college helped you in your occupation in any of the following ways.

	Raw number	% of total respondents
Helped to obtain job	19	30.2
Helped performance on present job	25	39.7
Helped advance on present job	12	19.0
None of the above	7	11.1
Other	0	0.0
TOTAL	*63	100.0

*Note: Some respondents checked more than one answer to the above question. Some respondents answered this question even though they were directed to skip to Section D when they answered no in Section C, question 1B.

5. If you are employed full time, please indicate your approximate average monthly salary range below. This information, when combined with other members of your graduating class, will provide valuable information to other individuals in career planning.

	Raw number	% of total respondents
Up to $300	0	0.0
$300-$399	0	0.0
$400-$499	4	10.3
$500-$599	6	15.4
$600-$699	5	12.8
$700-$799	4	10.3
$800-$899	0	0.0
$900-$999	3	7.7
$1000-$1099	2	5.1
$1100-$1199	4	10.3
$1200-Up	11	28.2
TOTAL	*39	100.1

Approximate Average Salary: $888.46

*Note: Some respondents failed to answer this question.

6. Were you employed in your occupation prior to enrolling in the courses completed at our college?

	Raw number	% of total respondents
No	25	55.6
Yes	20	44.4
TOTAL	*45	100.0

*Note: Some respondents answered this question even though they were directed to skip to Section D when they answered no in Section C, question 1B.

7. How would you rate the availability of jobs in your occupational area?

	Raw number	% of total respondents
Very good	9	20.5
Good	17	38.6
Neutral	10	22.7
Poor	7	15.9
Very poor	1	2.3
TOTAL	*44	100.0

Average Score: 3.5

*Note: Some respondents answered this question even though they were directed to skip to Section D when they answered no in Section C, question 1B.

Survey Section D:

1. If your occupational area is not related to the course you have completed at our college (as specified in Section C) please check each reason which applies. If occupational area is related to employment, go to question 2.

	Raw number	% of total respondents
Transferred to a four-year college	5	22.7
Not sufficiently qualified for a job in my field of college preparation	0	0.0
Preferred to work in another field	2	9.1
Found better paying job in another field	2	9.1
Could not find a job in field of preparation	7	31.8
Worked previously in field of preparation but changed	4	18.2
Other	2	9.1
TOTAL	*22	100.0

*Note: It is assumed by the authors that some respondents answered this question even though not directed to do so.

2. How do you see the course(s) completed at our college in terms of your career plans?

	Raw number	% of total respondents
Of immediate, direct benefit	24	34.8
Of long term, direct benefit	31	44.9
Of indirect benefit	10	14.5
Of no benefit	4	5.8
TOTAL	*69	100.0

*Note: Some respondents checked more than one answer to the above question.

3. Are you interested in taking other courses at our college? You may include courses not presently offered by our college.

	Raw number	% of total respondents
No	25	49.0
Yes	26	51.0
TOTAL	*51	100.0

*Note: Some respondents failed to answer this question.

4. We would appreciate any comments regarding how we could improve the program you have completed and/or services we have provided.

SEE COMMENT SECTION

COMPOSITE INFORMATION: ALL CERTIFICATE
COMPLETER STUDENTS WHO RESPONDED

Total Respondents: 30

Survey Section A:

1. What was your primary objective in completing your degree or certificate program at our college?

	Raw number	% of total respondents
Improvement of existing job skills	2	6.1
Preparation for job to be obtained	25	75.8
University transfer credit	0	0.0
Personal interest	6	18.2
Other	0	0.0
TOTAL	*33	100.1

*Note: Some respondents checked more than one primary purpose, hence the total exceeds the total population size.

2. What best describes your present status. Check all that apply.

	Raw number	% of total respondents
Employed, full-time	21	65.6
Employed, part-time	3	9.4
Unemployed, seeking employment	2	6.3
Military full-time active duty	0	0.0
Continuing education at higher level	3	9.4
Unavailable for employment	3	9.4
TOTAL	*32	100.1

*Note: Some respondents checked more than one answer to the above question.

3. Please rate those courses in your major field of study according to how well they fulfilled your own individual needs.

	Very Good	Good	Neutral	Poor	Very Poor	Average Score (1-5)
Quality of instruction	18 (60.0%)	9 (30.0%)	3 (10.0%)	0 (0.0%)	0 (0.0%)	4.5
Grading/ testing	9 (30.0%)	17 (56.7%)	3 (10.0%)	1 (3.3%)	0 (0.0%)	4.1
Instructor interest	17 (58.6%)	8 (27.6%)	4 (13.8%)	0 (0.0%)	0 (0.0%)	4.4
Content of course(s)	11 (36.7%)	14 (46.7%)	5 (16.7%)	0 (0.0%)	0 (0.0%)	4.2
Instructional media	9 (30.0%)	13 (43.3%)	6 (20.0%)	2 (6.7%)	0 (0.0%)	3.9
Class size	11 (36.7%)	10 (33.3%)	7 (23.3%)	2 (6.7%)	0 (0.0%)	4.0

TOTAL: *Quality of instruction - 30 (100.0%)
*Grading/testing - 30 (100.0%)
*Instructor interest - 29 (100.0%)
*Content of course(s) - 30 (100.1%)
*Instructional media - 30 (100.0%)
*Class size - 30 (100.0%)

*Note: Some respondents failed to answer parts of this question.

4. - Part I - Percentage of respondents that used the following specific services:

	Raw number	% of total respondents
Financial aids	9	3.0
Counseling	11	37.0
Placement assistance	6	2.0
Course advisement	12	4.0
Tutoring services	7	23.0
Veterans' services	5	17.0
Learning lab/packages	14	47.0
Student activities	10	33.0
Library services	25	83.0

4. - Part II - Please rate only those college services below that you have utilized according to how well they fulfilled your individual needs.

	Very Good	Good	Neutral	Poor	Very Poor	Average Score (1-5)
Financial aids	3 (30.0%)	1 (10.0%)	1 (10.0%)	4 (40.0%)	1 (10.0%)	3.1
Counseling	5 (45.5%)	3 (27.3%)	0 (0.0%)	1 (9.1%)	2 (18.2%)	3.7
Placement assistance	1 (16.7%)	0 (0.0%)	1 (16.7%)	1 (16.7%)	3 (50.0%)	2.1
Course advisement	5 (41.7%)	2 (16.7%)	2 (16.7%)	2 (16.7%)	1 (8.3%)	3.6
Tutoring services	2 (28.6%)	1 (14.3%)	1 (14.3%)	1 (14.3%)	2 (28.6%)	3.0
Veterans' services	0 (0.0%)	2 (40.0%)	2 (40.0%)	0 (0.0%)	1 (20.0%)	3.0
Learning lab/ packages	7 (50.0%)	5 (35.7%)	1 (7.1%)	1 (7.1%)	0 (0.0%)	4.2
Student activities	1 (10.0%)	4 (40.0%)	5 (50.0%)	0 (0.0%)	0 (0.0%)	3.6
Library services	17 (68.0%)	6 (24.0%)	2 (8.0%)	0 (0.0%)	0 (0.0%)	4.6

Survey Section B:

1. What is the name of your current (or most recently attended) college?

SEE APPENDIX

2. Did you have problems transferring to the college indicated above?

	Raw number	% of total respondents
No	5	100.0
Yes	0	0.0
TOTAL	5	100.0

3. How many credit hours earned at our college were not accepted at the college indicated above?

	Raw number	% of total respondents
All credit hours accepted	1	100.0
Lost 1-3 credit hours	0	0.0
Lost 4-6 credit hours	0	0.0
Lost 7-12 credit hours	0	0.0
Lost 13-20 credit hours	0	0.0
Lost more than 21 credit hours	0	0.0
TOTAL	*1	100.0

*Note: Four (4) respondents failed to answer this question.

4. If you are currently enrolled in college, please indicate your current status and classification at the college indicated above.

Status	Raw number	% of total respondents
Part-time student (less than 12 hours)	1	33.3
Full-time student (12 or more hours)	2	66.7
TOTAL	*3	100.0

*Note: Some respondents failed to answer this question.

Classification

Junior	1	50.0
Senior	0	0.0
Graduate student	0	0.0
Other	1	50.0
TOTAL	*2	100.0

*Note: Some respondents failed to answer this question.

5. How well did the program you completed at our college prepare you for continuing your education?

	Raw number	% of total respondents
My preparation was excellent	2	22.2
My preparation was satisfactory	4	44.4
Good in some areas only	2	22.2
Fair, but all areas could have been better	0	0.0
My preparation was inadequate	1	11.1
TOTAL	*9	99.9

*Note: Some respondents answered this question who have not actually yet enrolled at another college/university.

Survey Section C:

1A. If you are currently employed, is your present occupation related to the courses you have completed at our college?

	Raw number	% of total respondents
Yes, directly related	21	87.5
Yes, closely related	0	0.0
No	3	12.5
TOTAL	24	100.0

1B. If no; have you been employed in an occupation related to the courses you completed at our college since you left our college?

	Raw number	% of total respondents
Yes, directly related	3	75.0
Yes, closely related	0	0.0
No (if no, go to Section D)	1	25.0
TOTAL	*4	100.0

*Note: Some respondents checked more than one answer, hence the total number of responses exceeds the number of no answers in part I of this question. It is assumed by the authors that some respondents answered this question even though not directed to do so.

2. Please complete the information below regarding the occupational area related to the courses completed at our college.

SEE APPENDIX

3. How would you rate the training you received at our college in relation to its usefulness to you in performing your job?

	Raw number	% of total respondents
Very good	18	72.0
Good	6	24.0
Neutral	1	4.0
Poor	0	0.0
Very poor	0	0.0
TOTAL	*25	100.0

Average Score (1-5): 4.6

*Note: Some respondents answered this question even though they were directed to skip to Section D when they answered no in Section C, question B.

4. Please check below if the course(s) you took at our college helped you in your occupation in any of the following ways.

	Raw number	% of total respondents
Helped to obtain job	22	48.9
Helped performance on present job	15	33.3
Helped advance on present job	5	11.1
None of the above	1	2.2
Other	2	4.4
TOTAL	*45	99.9

*Note: Some respondents answered this question even though they were directed to skip to Section D when they answered no in Section C, question 1B.

5. If you are employed full time, please indicate your approximate average monthly salary range below. This information, when combined with other members of your graduating class, will provide valuable information to other individuals in career planning.

	Raw number	% of total respondents
Up to $300	1	5.3
$300-$399	0	0.0
$400-$499	0	0.0
$500-$599	3	15.8
$600-$699	2	10.5
$700-$799	12	63.2
$800-$899	1	5.3
$900-$999	0	0.0
$1000-$1099	0	0.0
$1100-$1199	0	0.0
$1200-Up	0	0.0
TOTAL	*19	100.1

Approximate Average Salary: $686.84

*Note: Some respondents failed to answer this question.

6. Were you employed in your occupation prior to enrolling in the courses completed at our college?

	Raw number	% of total respondents
No	20	80.0
Yes	5	20.0
TOTAL	*25	100.0

*Note: Some respondents answered this question even though they were directed to skip to Section D when they answered no in Section C, question 1B.

7. How would you rate the availability of jobs in your occupational area?

	Raw number	% of total respondents
Very good	9	36.0
Good	12	48.0
Neutral	3	12.0
Poor	0	0.0
Very poor	1	4.0
TOTAL	*25	100.0

Average Score (1-5): 4.1

*Note: Some respondents answered this question even though they were directed to skip to Section D when they answered no in Section C, question 1B.

Survey Section D:

1. If your occupational area is not related to the course you have completed at our college (as specified in Section C) please check each reason which applies. If occupational area is related to employment, go to question 2.

	Raw number	% of total respondents
Transferred to a four-year college	1	16.7
Not sufficiently qualified for a job in my field of college preparation	0	0.0
Preferred to work in another field	1	16.7
Found better paying job in another field	2	33.3
Could not find a job in field of preparation	0	0.0
Worked previously in field of preparation but changed	0	0.0
Other	2	33.3
TOTAL	6	100.0

*Note: It is assumed by the authors that some respondents answered this question even though not directed to do so.

2. How do you see the course(s) completed at our college in terms of your career plans?

	Raw number	% of total respondents
Of immediate, direct benefit	18	52.9
Of long term, direct benefit	14	41.2
Of indirect benefit	2	5.9
Of no benefit	0	0.0
TOTAL	*34	100.0

*Note: Some respondents checked more than one answer to the above question.

3. Are you interested in taking other courses at our college? You may include courses not presently offered by our college.

	Raw number	% of total respondents
No	8	30.8
Yes	18	69.2
TOTAL	*26	100.0

*Note: Some respondents failed to answer this question.

4. We would appreciate any comments regarding how we could improve the program you have completed and/or services we have provided.

SEE APPENDIX

COMPOSITE INFORMATION: ALL MALE GRADUATE
AND COMPLETER STUDENTS WHO RESPONDED

Total Respondents: 119

Survey Section A:

1. What was your primary purpose in completing your degree or certificate program at our college?

	Raw number	% of total respondents
Improvement of existing job skills	26	16.0
Preparation for job to be obtained	39	24.1
University transfer credit	57	35.2
Personal interest	34	21.0
Other	6	3.7
TOTAL	*162	100.0

*Note: Some respondents checked more than one primary purpose, hence the total exceeds the total population size.

2. What best describes your present status. Check all that apply.

	Raw number	% of total respondents
Employed, full-time	87	65.9
Employed, part-time	4	3.0
Unemployed, seeking employment	7	5.3
Military full-time active duty	1	0.8
Continuing education at higher level	31	23.5
Unavailable for employment	2	1.5
TOTAL	*132	100.0

*Note: Some respondents checked more that one answer to the above question.

3. Please rate those courses in your major field of study according to how well they fulfilled your own individual needs.

	Very Good	Good	Neutral	Poor	Very Poor	Average Score (1-5)
Quality of instruction	31 (26.7%)	69 (59.5%)	13 (11.2%)	2 (1.7%)	1 (0.9%)	4.0
Grading/ testing	25 (21.9%)	55 (48.2%)	26 (22.8%)	7 (6.1%)	1 (0.9%)	3.8
Instructor interest	34 (29.3%)	59 (50.9%)	21 (18.1%)	2 (1.7%)	0 (0.0%)	4.0
Content of course(s)	21 (18.3%)	71 (61.7%)	21 (18.3%)	2 (1.7%)	0 (0.0%)	3.9
Instructional media	19 (16.4%)	52 (44.8%)	37 (31.9%)	5 (4.3%)	3 (2.6%)	3.6
Class size	33 (28.4%)	57 (49.1%)	23 (19.8%)	2 (1.7%)	1 (0.9%)	4.0

TOTAL: *Quality of instruction - 116 (100.0%)
*Grading/testing - 114 (99.9%)
*Instructor interest - 116 (100.0%)
*Content of course(s) - 115 (100.0%)
*Instructional media - 116 (100.0%)
*Class size - 116 (100.0%)

*Note: Some respondents failed to anser parts of this question.

4. - Part I - Percentage of respondents that used the following specific services:

	Raw number	% of total respondents
Financial aids	27	23.0
Counseling	84	71.0
Placement assistance	25	21.0
Course advisement	60	50.0
Tutoring services	29	24.0
Veterans' services	83	70.0
Learning lab/packages	51	43.0
Student activities	32	27.0
Library services	83	70.0

4. - Part II - Please rate only those college services below that you have utilized according to how well they fulfilled your own individual needs.

	Very Good	Good	Neutral	Poor	Very Poor	Average Score (1-5)
Financial aids	6 (22.2%)	10 (37.0%)	8 (29.6%)	3 (11.1%)	0 (0.0%)	3.7
Counseling	18 (21.4%)	31 (36.9%)	19 (22.6%)	10 (11.9%)	6 (7.1%)	3.5
Placement assistance	2 (8.0%)	5 (20.0%)	9 (36.0%)	3 (12.0%)	6 (24.0%)	2.7
Course advisement	14 (23.3%)	19 (31.7%)	15 (25.0%)	7 (11.7%)	5 (8.3%)	3.5
Tutoring services	8 (27.6%)	6 (20.7%)	9 (31.0%)	3 (13.8%)	6 (6.9%)	3.4
Veterans' services	25 (30.1%)	32 (38.6%)	16 (19.3%)	9 (10.8%)	1 (1.2%)	3.8
Learning lab/ packages	10 (19.6%)	28 (54.9%)	9 (17.6%)	3 (5.9%)	1 (2.0%)	3.8
Student activities	4 (12.5%)	10 (31.3%)	8 (25.0%)	5 (15.6%)	5 (15.6%)	3.0
Library services	22 (26.5%)	29 (34.9%)	15 (18.1%)	12 (14.5%)	5 (6.0%)	3.6

Survey Section B:

1. What is the name of your current (or most recently attended) college?

SEE APPENDIX

2. Did you have problems transferring to the college indicated above?

	Raw number	% of total respondents
No	44	81.5
Yes	10	18.5
TOTAL	54	100.0

If yes; what?

	Raw number	% of total respondents
Transferring credit hours	8	57.1
Transcript problems	6	42.9
Admission	0	0.0
Other	0	0.0
TOTAL	*14	100.0

*Note: Some respondents checked more than one problem.

3. How many credit hours earned at our college were not accepted at the college indicated above?

	Raw number	% of total respondents
All credit hours accepted	20	37.7
Lost 1-3 credit hours	5	9.4
Lost 4-6 credit hours	12	22.6
Lost 7-12 credit hours	10	18.9
Lost 13-20 credit hours	3	5.7
Lost more than 21 credit hours	3	5.7
TOTAL	*53	100.0

*Note: One (1) respondent failed to answer this question.

4. If you are currently enrolled in college please indicate your current status and classification at the college indicated above.

Status	Raw number	% of total respondents
Part-time student (less than 12 hours)	24	50.0
Full-time student (12 or more hours)	24	50.0
TOTAL	*48	100.0

Classification		
Junior	20	42.6
Senior	21	44.7
Graduate student	3	6.4
Other	3	6.4
TOTAL	*47	100.1

*Note: One respondent failed to answer this question.

5. How well did the program you completed at our college prepare you for continuing your education?

	Raw number	% of total respondents
My preparation was excellent	13	22.0
My preparation was satisfactory	25	42.4
Good in some areas only	13	22.0
Fair, but all areas could have been better	6	10.2
My preparation was inadequate	2	3.4
TOTAL	*59	100.0

*Note: Some respondents answered this question who have not actually yet enrolled at another college/university.

Survey Section C:

1A. If you are currently employed, is your present occupation related to the courses you have completed at our college?

	Raw number	% of total respondents
Yes, directly related	23	24.2
Yes, closely related	30	31.6
No	42	44.2
TOTAL	*95	100.0

1B. If no; have you been employed in an occupation related to the courses you completed at our college since you left our college?

	Raw number	% of total respondents
Yes, directly related	5	10.9
Yes, closely related	2	4.3
No	39	84.8
TOTAL	*46	100.0

*Note: Some respondents checked more than one answer, hence the total number of responses exceeds the number of no answers in part I of this question. It is assumed by the authors that some respondents answered this question even though not directed to do so.

Respondents who answered no to 1B were asked to skip to Section D.

2. Please complete the information below regarding the occupational area related to the courses completed at our college.

SEE APPENDIX

3. How would you rate the training you received at our college in relation to its usefulness to you in performing your job?

	Raw number	% of total respondents
Very good	23	31.1
Good	35	47.3
Neutral	14	18.9
Poor	0	0.0
Very poor	2	2.7
TOTAL	*74	100.0

Average Score (1-5): 4.0

*Note: Some respondents answered this question even though they were directed to skip to Section D when they answered no in Section C, question 1B.

4. Please check below if the course(s) you took at our college helped you in your occupation in any of the following ways.

	Raw number	% of total respondents
Helped to obtain job	26	26.5
Helped performance on present job	35	35.7
Helped advance on present job	19	19.4
None of the above	17	17.3
Other	1	1.0
TOTAL	*98	99.9

*Note: Some respondents answered this question even though they were directed to skip to Section D when they answered no in Section C, question 1B.

5. If you are employed full time, please indicate your approximate average monthly salary range below. This information, when combined with other members of your graduating class, will provide valuable information to other individuals in career planning.

	Raw number	% of total respondents
Up to $300	2	3.2
$300-$399	0	0.0
$400-$499	4	6.3
$500-$599	5	7.9

	Raw number	% of total respondents
$600-$699	9	14.3
$700-$799	5	7.9
$800-$899	5	7.9
$900-$999	4	6.3
$1000-$1099	6	9.5
$1100-$1199	6	9.5
$1200-Up	17	27.0
TOTAL	*63	99.8

Approximate Average Salary: $907.14

*Note: Some respondents answered this question even though they were directed to skip to Section D when they answered no in Section C, question 1B.

6. Were you employed in your occupation prior to enrolling in the courses completed at our college?

	Raw number	% of total respondents
No	34	46.6
Yes	39	53.4
TOTAL	*73	100.0

*Note: Some respondents answered this question even though they were directed to skip to Section D when they answered no in Section C, question 1B.

7. How would you rate the availability of jobs in your occupational area?

	Raw number	% of total respondents
Very good	10	13.7
Good	22	30.1
Neutral	27	37.0
Poor	13	17.8
Very poor	1	1.4
TOTAL	*73	100.0

Average Score (1-5): 3.3

*Note: Some respondents answered this question even though they were directed to skip to Section D when they answered no in Section C, question 1B.

Survey Section D:

1. If your occupational area is not related to the courses you have completed at our college (as specified in Section C), please check each reason which applies. If occupational area is related to employment, go to question 2.

	Raw number	% of total respondents
Transferred to a four-year college	24	32.4
Not sufficiently qualified for a job in my field of college preparation	6	8.1
Preferred to work in another field	10	13.5
Found better paying job in another field	7	9.5
Could not find a job in my field of preparation	14	18.9
Worked previously in field of preparation but changed	4	5.4
Other	9	12.2
TOTAL	*74	100.0

*Note: It is assumed by the authors that some respondents answered this question even though not directed to do so.

2. How do you see the course(s) completed at our college in terms of your career plans?

	Raw number	% of total respondents
Of immediate, direct benefit	32	24.6
Of long term, direct benefit	69	53.1
Of indirect benefit	23	17.7
Of no benefit	6	4.6
TOTAL	*130	100.0

*Note: Some respondents checked more than one answer to the above question.

3. Are you interested in taking other courses at our college? You may include courses not presently offered by our college.

	Raw number	% of total respondents
No	43	41.0
Yes	62	59.0
TOTAL	*105	100.0

*Note: Some respondents failed to answer this question.

4. We would appreciate any comments regarding how we could improve the program you have completed and/or services we have provided.

SEE COMMENT SECTION

COMPOSITE INFORMATION: ALL FEMALE GRADUATE
AND COMPLETER STUDENTS WHO RESPONDED

Total Respondents: 60

Survey Section A:

1. What was your primary purpose in completing your degree or certificate program at your college?

	Raw number	% of total respondents
Improvement of existing job skills	9	12.9
Preparation for job to be obtained	33	47.1
University transfer credit	17	24.3
Personal interest	9	12.9
Other	2	2.9
TOTAL	*70	100.1

*Note: Some respondents checked more than one primary purpose, hence the total exceeds the total population size.

2. What best describes your present status? Check all that apply.

	Raw number	% of total respondents
Employed, full-time	32	50.0
Employed, part-time	10	15.6
Unemployed, seeking retirement	5	7.8
Military full-time active duty	0	0.0
Continuing education at higher level	14	21.9
Unavailable for employment	3	4.7
TOTAL	*64	100.0

*Note: Some respondents checked more than one answer to the above question.

3. Please rate these courses in your major field of study according to how well they fulfilled your own individual needs.

	Very Good	Good	Neutral	Poor	Very Poor	Average Score (1-5)
Quality of instruction	25 (41.7%)	31 (51.7%)	4 (6.7%)	0 (0.0%)	0 (0.0%)	4.3
Grading/ testing	14 (23.3%)	37 (61.7%)	8 (13.3%)	1 (1.7%)	0 (0.0%)	4.0
Instructor interest	27 (47.4%)	23 (40.4%)	7 (12.3%)	0 (0.0%)	0 (0.0%)	4.3
Content of course(s)	20 (34.5%)	32 (55.2%)	6 (10.3%)	0 (0.0%)	0 (0.0%)	4.2
Instructional media	16 (27.6%)	24 (41.4%)	17 (29.3%)	1 (1.7%)	0 (0.0%)	3.9
Class size	21 (35.0%)	31 (51.7%)	6 (10.0%)	2 (3.3%)	0 (0.0%)	4.1

TOTAL: *Quality of instruction - 60 (100.1%)
*Grading/testing - 60 (100.0%)
*Instructor interest - 57 (100.1%)
*Content of course(s) - 58 (100.0%)
*Instructional media - 58 (100.0%)
*Class size - 60 (100.0%)

*Note: Some respondents failed to answer parts of this question.

4.- Part I - Percentage of respondents that used the following specific services:

	Raw number	% of total respondents
Financial aids	23	38.0
Counseling	33	55.0
Placement assistance	12	20.0
Course advisement	29	48.0
Tutoring services	10	17.0
Veterans' services	10	17.0
Learning lab/packages	29	48.0
Student activities	22	37.0
Library services	48	80.0

4. - Part II - Please rate only those college services below that you have utilized according to how well they fulfilled your individual needs.

	Very Good	Good	Neutral	Poor	Very Poor	Average Score (1-5)
Financial aids	11 (47.8%)	3 (13.3%)	4 (17.4%)	3 (13.0%)	2 (8.7%)	3.7
Counseling	12 (36.4%)	9 (27.3%)	7 (21.2%)	1 (3.0%)	4 (12.1%)	3.7
Placement assistance	1 (8.3%)	3 (25.0%)	5 (41.7%)	0 (0.0%)	3 (25.0%)	2.9
Course advisement	6 (20.7%)	10 (34.5%)	10 (34.5%)	2 (6.9%)	1 (3.4%)	3.6
Tutoring services	3 (30.0%)	4 (40.0%)	1 (10.0%)	0 (0.0%)	2 (20.0%)	3.6
Veterans' services	5 (50.0%)	0 (0.0%)	4 (40.0%)	0 (0.0%)	1 (10.0%)	3.8
Learning lab/ packages	11 (37.9%)	11 (37.9%)	6 (20.7%)	1 (3.4%)	0 (0.0%)	4.1
Student activities	4 (18.2%)	8 (36.4%)	7 (31.8%)	2 (9.1%)	1 (4.5%)	3.5
Library services	21 (43.8%)	15 (31.3%)	7 (14.6%)	3 (6.3%)	2 (4.2%)	4.0

Survey Section B:

1. What is the name of your current (or most recently attended) school?

SEE APPENDIX

2. Did you have problems transferring to the college indicated above?

	Raw number	% of total respondents
No	20	87.0
Yes	3	13.0
TOTAL	23	100.0

If yes; what?

	Raw number	% of total respondents
Transferring credit hours	2	100.0
Transcript problems	0	0.0
Admission	0	0.0
Other	0	0.0
TOTAL	*2	100.0

*Note: One (1) respondent failed to answer the second part of this question.

3. How many credit hours earned at our college were not accepted at the college indicated above?

	Raw number	% of total respondents
All credit hours accepted	9	47.4
Lost 1-3 credit hours	1	5.3
Lost 4-6 credit hours	3	15.8
Lost 7-12 credit hours	4	21.1
Lost 13-20 credit hours	1	5.3
Lost more than 21 credit hours	1	5.3
TOTAL	*19	100.2

*Note: Some respondents failed to answer this question.

4. If you are currently enrolled in college please indicate your current status and classification at the college indicated above.

Status	Raw number	% of total respondents
Part-time student (less than 12 hours)	8	44.4
Full-time student (12 or more hours)	10	55.6
TOTAL	18	100.0

Classification		
Junior	13	76.5
Senior	3	17.6
Graduate student	0	0.0
Other	1	5.9
TOTAL	*17	100.0

*Note: One (1) respondent failed to answer this question.

5. How well did the program you completed at our college prepare you for continuing your education?

	Raw number	% of total respondents
My preparation was excellent	6	23.1
My preparation was satisfactory	13	50.0
Good in some areas only	4	15.4
Fair, but all areas could have been better	2	7.7
My preparation was inadequate	1	3.8
TOTAL	*26	100.0

*Note: Some respondents failed to answer this question.

Survey Section C:

1A. If you are currently employed, is your present occupation related to the courses you have completed at our college?

	Raw number	% of total respondents
Yes, directly related	26	65.0
Yes, closely related	5	12.5
No	9	22.5
TOTAL	40	100.0

1B. If no; have you been employed in an occupation related to the courses you completed since you left our college?

	Raw number	% of total respondents
Yes, directly related	1	11.1
Yes, closely related	0	0.0
No	8	88.9
TOTAL	9	100.0

Respondents who answered no to 1B were directed to skip to Section D.

2. Please complete the information below regarding the occupational area related to the courses completed at our college.

SEE APPENDIX

3. How would you rate the training you received at our college in relation to its usefulness to you in performing your job?

	Raw number	% of total respondents
Very good	24	68.6
Good	9	25.7
Neutral	1	2.9
Poor	1	2.9
Very poor	0	0.0
TOTAL	*35	100.1

Average Score (1-5): 4.6

*Note: Some respondents answered this question even though they were directed to skip to Section D when they answered no in Section C, question 1B.

4. Please check below if the course(s) you took at our college helped you in your occupation in any of the following ways.

	Raw number	% of total respondents
Helped to obtain job	26	44.8
Helped performance on present job	23	39.7
Helped advance on present job	7	12.1
None of the above	1	1.7
Other	1	1.7
TOTAL	*58	100.0

*Note: Some respondents answered this question even though they were directed to skip to Section D when they answered no in Section C, question 1B.

5. If you are employed full time, please indicate your approximate average monthly salary range below. This information, when combined with other members of your graduating class, will provide valuable information to other individuals in career planning.

	Raw number	% of total respondents
Up to $300	0	0.0
$300-$399	0	0.0
$400-$499	2	7.4

	Raw number	% of total respondents
$500-$599	7	25.9
$600-$699	1	3.7
$700-$799	12	44.4
$800-$899	2	7.4
$900-$999	1	3.7
$1000-$1099	0	0.0
$1100-$1199	0	0.0
$1200-Up	2	7.4
TOTAL	*27	99.9

*Note: Some respondents failed to answer this question.

6. Were you employed in your occupation prior to enrolling in the courses completed at our college?

	Raw number	% of total respondents
No	26	72.2
Yes	10	27.8
TOTAL	*36	100.0

*Note: Some respondents answered this question even though they were directed to skip to Section D when they answered no in Section C, question 1B.

7. How would you rate the availability of jobs in your occupational area?

	Raw number	% of total respondents
Very good	11	31.4
Good	18	51.4
Neutral	4	11.4
Poor	1	2.9
Very poor	1	2.9
TOTAL	*35	100.0

Average Score (1-5): 4.0

*Note: Some respondents answered this question even though they were directed to skip to Section D when they answered no in Section C, question 1B.

Survey Section D:

1. If your occupational area is not related to the courses you have completed at our college (as specified in Section C), please check each reason which applies. If occupational area is related to employment, go to question 2.

	Raw number	% of total respondents
Transferred to a four-year college	8	38.1
Not sufficiently qualified for a job in my field of college preparation	6	28.6
Preferred to work in another field	1	4.8
Found better paying job in another field	2	9.5
Could not find a job in field of preparation	3	14.3
Worked previously in field of preparation but changed	0	0.0
Other	1	4.8
TOTAL	*21	100.1

*Note: It is assumed by the authors that some respondents answered this question even though not directed to do so.

2. How do you see the course(s) completed at our college in terms of your career plans?

	Raw number	% of total respondents
Of immediate, direct benefit	30	45.5
Of long term, direct benefit	29	43.9
Of indirect benefit	7	10.6
Of no benefit	0	0.0
TOTAL	*66	100.0

*Note: Some respondents checked more than one answer to the above question.

3. Are you interested in taking other courses at our college? You may include courses not presently offered by our college.

	Raw number	% of total respondents
No	14	28.6
Yes	35	71.4
TOTAL	*49	100.0

*Note: Some respondents failed to answer this question.

4. We would appreciate any comments regarding how we could improve the program you have completed and/or services we have provided.

SEE COMMENT SECTION

COMPOSITE INFORMATION: ALL BLACK, NOT OF HISPANIC ORIGIN STUDENTS WHO RESPONDED

Total Respondents: 26

Survey Section A:

1. What was your primary purpose in completing your degree or certificate program at our college?

	Raw number	% of total respondents
Improvement of existing job skills	5	15.6
Preparation for job to be obtained	11	34.4
University transfer credit	12	37.5
Personal interest	4	12.5
Other	0	0.0
TOTAL	*32	100.0

*Note: Some respondents checked more than one primary purpose; hence the total exceeds the total population size.

2. What best describes your present status? Check all that apply.

	Raw number	% of total respondents
Employed, full-time	16	55.2
Employed, part-time	2	6.9
Unemployed, seeking employment	2	6.9
Military full-time active duty	0	0.0
Continuing education at higher level	9	31.0
Unavailable for employment	0	0.0
TOTAL	*29	100.0

*Note: Some respondents checked more than one answer to the above question.

3. Please rate those courses in your major field of study according to how well they fulfilled your own individual needs.

	Very Good	Good	Neutral	Poor	Very Poor	Average Score (1-5)
Quality of instruction	13 (52.0%)	11 (44.0%)	1 (4.0%)	0 (0.0%)	0 (0.0%)	4.4
Grading/ testing	6 (25.0%)	14 (58.3%)	3 (12.5%)	0 (0.0%)	1 (4.2%)	4.0
Instructor interest	10 (41.7%)	12 (50.0%)	2 (8.3%)	0 (0.0%)	0 (0.0%)	4.3
Content of course(s)	7 (28.0%)	17 (68.0%)	1 (4.0%)	0 (0.0%)	0 (0.0%)	4.2
Instructional media	7 (28.0%)	12 (48.0%)	6 (24.0%)	0 (0.0%)	0 (0.0%)	4.0
Class size	8 (32.0%)	13 (52.0%)	4 (16.0%)	0 (0.0%)	0 (0.0%)	4.1

TOTALS: *Quality of instruction - 25 (100.0%)
*Grading/testing - 24 (100.0%)
*Instructor interest - 24 (100.0%)
*Content of course(s) - 25 (100.0%)
*Instructional media - 25 (100.0%)
*Class size - 25 (100.0%)

*Note: Some respondents failed to answer parts of this question.

4. - Part I - Percentage of respondents who used the following specific services:

	Raw number	% of total respondents
Financial aids	10	38.0
Counseling	21	81.0
Placement assistance	9	35.0
Course advisement	16	62.0
Tutoring services	12	46.0
Veterans' services	17	65.0
Learning lab/packages	16	62.0
Student activities	12	46.0
Library services	20	77.0

4. - Part II - Please rate only those college services below that you have utilized according to how well they fulfilled your own individual needs.

	Very Good	Good	Neutral	Poor	Very Poor	Average Score (1-5)
Financial aids	5 (50.0%)	1 (10.0%)	4 (40.0%)	0 (0.0%)	0 (0.0%)	4.1
Counseling	8 (38.1%)	7 (33.3%)	6 (28.6%)	0 (0.0%)	0 (0.0%)	4.0
Placement assistance	1 (11.1%)	3 (33.3%)	2 (22.2%)	1 (11.1%)	2 (22.2%)	3.0
Course advisement	6 (37.5%)	5 (31.3%)	5 (31.3%)	0 (0.0%)	0 (0.0%)	4.0
Tutoring services	6 (50.0%)	2 (16.7%)	3 (25.0%)	1 (8.3%)	0 (0.0%)	4.0
Veterans' services	9 (52.9%)	3 (17.6%)	4 (23.5%)	1 (5.9%)	0 (0.0%)	4.1
Learning lab/ packages	4 (25.0%)	9 (56.3%)	3 (18.8%)	0 (0.0%)	0 (0.0%)	4.0
Student activities	4 (33.3%)	2 (16.7%)	4 (33.3%)	2 (16.7%)	0 (0.0%)	3.6
Library services	9 (45.0%)	6 (30.0%)	5 (25.0%)	0 (0.0%)	0 (0.0%)	4.2

Survey Section B:

1. What is the name of your current (or most recently attended) college?

SEE APPENDIX

2. Did you have problems transferring to the college indicated above?

	Raw number	% of total respondents
No	14	82.4
Yes	3	17.6
TOTAL	17	100.0

If yes; what?

	Raw number	% of total respondents
Transferring credit hours	3	100.0
Transcript problems	0	0.0
Admission	0	0.0
Other	0	0.0
TOTAL	3	100.0

3. How many credit hours earned at our college were not accepted at the college indicated above?

	Raw number	% of total respondents
All credit hours accepted	10	58.8
Lost 1-3 credit hours	2	11.8
Lost 4-6 credit hours	0	0.0
Lost 7-12 credit hours	2	11.8
Lost 13-20 credit hours	2	11.8
Lost more than 21 credit hours	1	5.9
TOTAL	17	100.1

4. If you are currently enrolled in college please indicate your current status and classification at the college indicated above.

Status	Raw number	% of total respondents
Part-time student (less than 12 hours)	6	42.9
Full-time student (12 or more hours)	8	57.1
TOTAL	14	100.0
Classification		
Junior	9	69.2
Senior	3	23.1
Graduate student	0	0.0
Other	1	7.7
TOTAL	*13	100.0

*Note: One (1) respondent failed to answer this question.

5. How well did the program you completed at our college prepare you for continuing your education?

	Raw number	% of total respondents
My preparation was excellent	6	33.3
My preparation was satisfactory	7	38.9
Good in some areas only	4	22.2
Fair, but all areas could have been better	1	5.6
My preparation was inadequate	0	0.0
TOTAL	*18	100.0

*Note: Some respondents answered this question who have not actually yet enrolled at another college/university.

Survey Section C:

1A. If you are currently employed, is your present occupation related to the courses you have completed at our college?

	Raw number	% of total respondents
Yes, directly related	5	25.0
Yes, closely related	5	25.0
No	10	50.0
TOTAL	20	100.0

1B. If no; have you been employed in an occupation related to the courses you completed since you left our college?

	Raw number	% of total respondents
Yes, directly related	0	0.0
Yes, closely related	0	0.0
No	8	100.0
TOTAL	*8	100.0

*Note: Two (2) respondents failed to answer this question.

Respondents who answered no to 1B were asked to skip to Section D.

2. Please complete the information below regarding the occupational area related to the courses completed at our college.

SEE APPENDIX

3. How would you rate the training you received at our college in relation to its usefulness to you in performing your job?

	Raw number	% of total respondents
Very good	10	62.5
Good	5	31.3
Neutral	1	6.3
Poor	0	0.0
Very poor	0	0.0
TOTAL	*16	100.1

*Note: Some respondents answered this question even though they were directed to skip to Section D when they answered no in Section C, question 1B.

4. Please check below if the course(s) you took at our college helped you in your occupation in any of the following ways.

	Raw number	% of total respondents
Helped to obtain job	3	17.6
Helped performance on present job	7	41.2
Helped advance on present job	4	23.5
None of the above	3	17.6
Other	0	0.0
TOTAL	*17	99.9

*Note: Some respondents answered this question even though they were directed to skip to Section D when they answered no in Section C, question 1B.

5. If you are employed full time, please indicate your approximate average monthly salary range below. This information, when combined with other members of your graduating class will provide valuable information to other individuals in career planning.

	Raw number	% of total respondents
Up to $300	1	7.7
$300-$399	0	0.0
$400-$499	2	15.4
$500-$599	1	7.7

	Raw number	% of total respondents
$600-$699	1	7.7
$700-$799	2	15.4
$800-$899	1	7.7
$900-$999	0	0.0
$1000-$1099	3	23.1
$1100-$1199	0	0.0
$1200-Up	2	15.4
TOTAL	*13	100.1

Approximate Average Salary: $796.15

*Note: Some respondents answered this question even though they were directed to skip to Section D when they answered no in Section C, question 1B.

6. Were you employed in your occupation prior to enrolling in the courses completed at our college?

	Raw number	% of total respondents
No	11	64.7
Yes	6	35.3
TOTAL	*17	100.0

*Note: Some respondents answered this question even though they were directed to skip to Section D when they answered no in Section C, question 1B.

7. How would you rate the availability of jobs in your occupational area?

	Raw number	% of total respondents
Very good	3	18.8
Good	4	25.0
Neutral	7	43.8
Poor	2	12.5
Very poor	0	0.0
TOTAL	*16	100.0

Average Score (1-5): 3.5

*Note: Some respondents answered this question even though they were directed to skip to Section D when they answered no in Section C, question 1B.

Survey Section D:

1. If your occupational area is not related to the course you have completed at our college (as specified in Section C) please check each reason which applies. If occupational area is related to employment, go to question 2.

	Raw number	% of total respondents
Transferred to a four-year college	7	41.2
Not sufficiently qualified for a job in my field of college preparation	1	5.9
Preferred to work in another field	2	11.8
Found better paying job in another field	2	11.8
Could not find a job in field of preparation	4	23.5
Worked previously in field of preparation but changed	1	5.9
Other	0	0.0
TOTAL	*17	100.1

*Note: It is assumed by the authors that some respondents answered this question even though not directed to do so.

2. How do you see the course(s) completed at our college in terms of your career plans?

	Raw number	% of total respondents
Of immediate, direct benefit	10	41.7
Of long term, direct benefit	10	41.7
Of indirect benefit	4	16.7
Of no benefit	0	0.0
TOTAL	*24	100.1

*Note: Some respondents failed to answer this question.

3. Are you interested in taking other courses at our college? You may include courses not presently offered by our college.

	Raw number	% of total respondents
No	10	41.7
Yes	14	58.3
TOTAL	*24	100.0

*Note: Some respondents failed to answer this question.

4. We would appreciate any comments regarding how we could improve the program you have completed and/or services we have provided.

SEE COMMENT SECTION

COMPOSITE INFORMATION: ALL HISPANIC
STUDENTS WHO RESPONDED

Total Respondents: 23

Survey Section A:

1. What was your primary objective in completing your degree or certificate program at our college?

	Raw number	% of total respondents
Improvement of existing job skills	4	15.4
Preparation for job to be obtained	8	30.8
University transfer credit	10	38.5
Personal interest	4	15.4
Other	0	0.0
TOTAL	*26	100.1

*Note: Some respondents checked more than one primary purpose, hence the total exceeds the total population size.

2. What best describes your present status? Check all that apply.

	Raw number	% of total respondents
Employed, full-time	16	59.3
Employed, part-time	1	3.7
Unemployed, seeking employment	2	7.4
Military full-time active duty	0	0.0
Continuing education at higher level	7	25.9
Unavailable for employment	1	3.7
TOTAL	*27	100.0

*Note: Some respondents checked more than one answer to the above question.

3. Please rate those courses in your major field of study according to how well they fulfilled your own individual needs.

	Very Good	Good	Neutral	Poor	Very Poor	Average Score (1-5)
Quality of instruction	6 (26.1%)	15 (65.2%)	2 (8.7%)	0 (0.0%)	0 (0.0%)	4.1
Grading/ testing	5 (21.7%)	13 (56.5%)	4 (17.4%)	1 (4.3%)	0 (0.0%)	3.9
Instructor interest	4 (17.4%)	14 (60.9%)	5 (21.7%)	0 (0.0%)	0 (0.0%)	3.9
Content of course(s)	4 (18.2%)	14 (63.6%)	4 (18.2%)	0 (0.0%)	0 (0.0%)	4.0
Instructional media	4 (18.2%)	12 (54.5%)	6 (27.3%)	0 (0.0%)	0 (0.0%)	3.9
Class size	7 (30.4%)	11 (47.8%)	5 (21.7%)	0 (0.0%)	0 (0.0%)	4.0

TOTALS: *Quality of instruction - 23 (100.0%)
*Grading/testing - 23 (99.9%)
*Instructor interest - 23 (100.0%)
*Content of course(s) - 22 (100.0%)
*Instructional media - 22 (100.0%)
*Class size - 23 (99.9%)

*Note: Some respondents failed to answer parts of this question.

4. - Part I - Percentage of respondents that used the following specific services:

	Raw number	% of total respondents
Financial aids	10	43.0
Counseling	18	78.0
Placement assistance	4	17.0
Course advisement	10	43.0
Tutoring services	3	13.0
Veterans' services	14	61.0
Learning lab/packages	11	48.0
Student activities	6	26.0
Library services	17	74.0

4. - Part II - Please rate only those college services below that you have utilized according to how well they fulfilled your individual needs.

	Very Good	Good	Neutral	Poor	Very Poor	Average Score (1-5)
Financial aids	6 (60.0%)	3 (30.0%)	0 (0.0%)	1 (10.0%)	0 (0.0%)	4.4
Counseling	6 (33.3%)	7 (38.9%)	4 (22.2%)	1 (5.6%)	0 (0.0%)	4.0
Placement assistance	1 (25.0%)	0 (0.0%)	3 (75.0%)	0 (0.0%)	0 (0.0%)	3.5
Course advisement	2 (20.0%)	7 (70.0%)	0 (0.0%)	1 (10.0%)	0 (0.0%)	4.0
Tutoring services	1 (33.3%)	0 (0.0%)	2 (66.7%)	0 (0.0%)	0 (0.0%)	3.6
Veterans' services	5 (35.7%)	4 (28.6%)	4 (28.6%)	0 (0.0%)	1 (7.1%)	3.8
Learning lab/ packages	5 (45.5%)	6 (54.5%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	4.4
Student activities	2 (33.3%)	3 (50.0%)	1 (16.7%)	0 (0.0%)	0 (0.0%)	4.1
Library services	10 (58.8%)	5 (29.4%)	1 (5.9%)	1 (5.9%)	0 (0.0%)	4.4

Survey Section B:

1. What is the name of your current (or most recently attended) college?

SEE APPENDIX

2. Did you have problems transferring to the college indicated above?

	Raw number	% of total respondents
No	11	100.0
Yes	0	0.0
TOTAL	11	100.0

3. How many credit hours earned at our college were not accepted at the college indicated above?

	Raw number	% of total respondents
All credit hours accepted	5	45.5
Lost 1-3 credit hours	0	0.0
Lost 4-6 credit hours	4	36.4
Lost 7-12 credit hours	2	18.2
Lost 13-20 credit hours	0	0.0
Lost more than 21 credit hours	0	0.0
TOTAL	11	100.1

4. If you are currently enrolled in college please indicate your current status and classification at the college indicated above.

Status	Raw number	% of total respondents
Part-time student (less than 12 hours)	6	66.7
Full-time student (12 or more hours)	3	33.3
TOTAL	9	100.0

Classification	Raw number	% of total respondents
Junior	5	50.0
Senior	5	50.0
Graduate student	0	0.0
Other	0	0.0
TOTAL	*10	100.0

*Note: One (1) respondent answered this question who did not answer part I of this question.

5. How well did the program you completed at our college prepare you for continuing your education?

	Raw number	% of total respondents
My preparation was excellent	4	33.3
My preparation was satisfactory	4	33.3
Good in some areas only	2	16.7
Fair, but all areas could have been better	2	16.7
My preparation was inadequate	0	0.0
TOTAL	*12	100.0

*Note: Some respondents answered this question who have not actually yet enrolled at another college/university.

Survey Section C:

1A. If you are currently employed, is your present occupation related to the courses you have completed at our college?

	Raw number	% of total respondents
Yes, directly related	3	17.6
Yes, closely related	7	41.2
No	7	41.2
TOTAL	17	100.0

1B. If no; have you been employed in an occupation related to the courses you completed at our college since you left our college?

	Raw number	% of total respondents
Yes, directly related	1	11.1
Yes, closely related	1	11.1
No	7	77.8
TOTAL	*9	100.0

*Note: Two (2) respondents answered this question even though not directed to do so in part I of this question.

2. Please complete the information below regarding the occupational area related to the courses completed at our college.

SEE APPENDIX

3. How would you rate the training you received at our college in relation to its usefulness to you in performing your job?

	Raw number	% of total respondents
Very good	7	53.8
Good	4	30.8
Neutral	2	15.4
Poor	0	0.0
Very poor	0	0.0
TOTAL	*13	100.0

*Note: Some respondents answered this question even though they were directed to skip to Section D when they answered no in Section C, question 1B.

4. Please check below if the course(s) you took at our college helped you in your occupation in any of the following ways.

	Raw number	% of total respondents
Helped to obtain job	4	20.0
Helped performance on present job	8	40.0
Helped advance on present job	6	30.0
None of the above	2	10.0
Other	0	0.0
TOTAL	*20	100.0

*Note: Some respondents answered this question even though they were directed to skip to Section D when they answered no in Section C, question 1B.

5. If you are employed full time, please indicate your approximate average monthly salary range below. This information, when combined with other members of your graduating class, will provide valuable information to other individuals in career planning.

	Raw number	% of total respondents
Up to $300	0	0.0
$300-$399	0	0.0
$400-$499	0	0.0
$500-$599	2	16.7

	Raw number	% of total respondents
$600-$699	1	8.3
$700-$799	2	16.7
$800-$799	0	0.0
$900-$999	2	16.7
$1000-$1099	1	8.3
$1100-$1199	2	16.7
$1200-Up	2	16.7
TOTAL	12	100.1

Approximate Average Salary: $916.66

6. Were you employed in your occupation prior to enrolling in the courses completed at our college?

	Raw number	% of total respondents
No	5	38.5
Yes	8	61.5
TOTAL	*13	100.0

*Note: One (1) respondent answered this question even though they were directed to skip to Section D when they answered no in Section C, question 1B.

7. How would you rate the availability of jobs in your occupational area?

	Raw number	% of total respondents
Very good	2	14.3
Good	5	35.7
Neutral	5	35.7
Poor	2	14.3
Very poor	0	0.0
TOTAL	*14	100.0

Average Score (1-5): 3.5

*Note: Some respondents answered this question even though they were directed to skip to Section D when they answered no in Section C, question 1B.

Survey Section D:

1. If your occupational area is not related to the course you have completed at our college (as specified in Section C) please check each reason which applies. If occupational area is related to employment, go to question 2.

	Raw number	% of total respondents
Transferred to a four-year college	7	41.2
Not sufficiently qualified for a job in my field of college preparation	3	17.6
Preferred to work in another field	2	11.8
Found better paying job in another field	1	5.9
Could not find a job in field of preparation	1	5.9
Worked previously in field of preparation but changed	0	0.0
Other	3	17.6
TOTAL	*17	100.0

*Note: It is assumed by the authors that some respondents answered this question even though not directed to do so.

2. How do you see the course(s) completed at our college in terms of your career plans?

	Raw number	% of total respondents
Of immediate, direct benefit	7	29.2
Of long term, direct benefit	14	58.3
Of indirect benefit	3	12.5
Of no benefit	0	0.0
TOTAL	*24	100.0

*Note: Some respondents checked more than one answer to the above question.

3. Are you interested in taking other courses at our college? You may include courses not presently offered by our college.

	Raw number	% of total respondents
No	7	35.0
Yes	13	65.0
TOTAL	*20	100.0

*Note: Some respondents failed to answer this question.

4. We would appreciate any comments regarding how we could improve the program you have completed and/or services we have provided.

SEE COMMENT SECTION

COMPOSITE INFORMATION: ALL WHITE, NOT OF HISPANIC ORIGIN STUDENTS WHO RESPONDED

Total Respondents: 123

Survey Section A:

1. What was your primary objective in completing your degree or certificate program at our college?

	Raw number	% of total respondents
Improvement of existing job skills	23	14.0
Preparation for job to be obtained	50	30.5
University transfer credit	52	31.7
Personal interest	32	19.5
Other	7	4.3
TOTAL	*164	100.0

*Note: Some respondents checked more than one primary purpose, hence the total exceeds the total population size.

2. What best describes your present status? Check all that apply.

	Raw number	% of total respondents
Employed, full-time	87	64.9
Employed, part-time	9	6.7
Unemployed, seeking employment	7	5.2
Military full-time active duty	1	0.7
Continuing education at higher level	29	21.6
Unavailable for employment	1	0.7
TOTAL	*134	99.8

*Note: Some respondents checked more than one answer to the above question.

3. Please rate those courses in your major field of study according to how well they fulfilled your own individual needs.

	Very Good	Good	Neutral	Poor	Very Poor	Average Score (1-5)
Quality of instruction	36 (29.5%)	71 (58.2%)	13 (10.7%)	2 (1.6%)	0 (0.0%)	4.1
Grading/ testing	28 (23.3%)	61 (50.8%)	24 (20.0%)	7 (5.8%)	0 (0.0%)	3.9
Instructor interest	45 (37.8%)	53 (44.5%)	19 (16.0%)	2 (1.7%)	0 (0.0%)	4.1
Content of course(s)	30 (25.2%)	69 (58.0%)	18 (15.1%)	2 (1.7%)	0 (0.0%)	4.0
Instructional media	24 (20.0%)	49 (40.8%)	39 (32.5%)	6 (5.0%)	2 (1.7%)	3.7
Class size	38 (31.4%)	61 (50.4%)	17 (14.0%)	4 (3.3%)	1 (0.8%)	4.0

TOTALS: *Quality of instruction - 122 (100.0%)
*Grading/testing - 120 (99.9%)
*Instructor interest - 119 (100.0%)
*Content of course(s) - 119 (100.0%)
*Instructional media - 120 (100.0%)
*Class size - 121 (99.9%)

*Note: Some respondents failed to answer parts of this question.

4. - Part I - Percentage of respondents that used the following specific services:

	Raw number	% of total respondents
Financial aids	27	22.0
Counseling	72	59.0
Placement assistance	23	19.0
Course advisement	57	46.0
Tutoring services	22	18.0
Veterans' services	60	49.0
Learning lab/packages	49	40.0
Student activities	33	27.0
Library services	87	71.0

4. - Part II - Please rate only those college services below that you have utilized according to how well they fulfilled your individual needs.

	Very Good	Good	Neutral	Poor	Very Poor	Average Score (1-5)
Financial aids	6 (22.2%)	9 (33.3%)	6 (22.2%)	4 (14.8%)	2 (7.4%)	3.4
Counseling	14 (19.4%)	25 (34.7%)	14 (19.4%)	10 (13.9%)	9 (12.5%)	3.3
Placement assistance	1 (4.3%)	5 (21.7%)	8 (34.8%)	2 (8.7%)	7 (30.4%)	2.6
Course advisement	11 (19.3%)	17 (29.8%)	18 (31.6%)	6 (10.5%)	5 (8.8%)	3.4
Tutoring services	4 (18.2%)	6 (27.3%)	5 (22.7%)	3 (13.6%)	4 (18.2%)	3.1
Veterans' services	17 (28.3%)	23 (38.3%)	11 (18.3%)	8 (13.3%)	1 (1.7%)	3.7
Learning lab/ packages	13 (26.5%)	20 (40.8%)	11 (22.4%)	4 (8.2%)	1 (2.0%)	3.8
Student activities	3 (9.1%)	11 (33.3%)	8 (24.2%)	5 (15.2%)	6 (18.2%)	3.0
Library services	23 (26.4%)	30 (34.5%)	14 (16.1%)	13 (14.9%)	7 (8.0%)	3.5

Survey Section B:

1. What is the name of your current (or most recently attended) college?

SEE APPENDIX

2. Did you have problems transferring to the college indicated above?

	Raw number	% of total respondents
No	38	80.9
Yes	9	19.1
TOTAL	*47	100.0

If yes; what?

	Raw number	% of total respondents
Transferring credit hours	6	54.5
Transcript problems	5	45.5
Admission	0	0.0
Other	0	0.0
TOTAL	*11	100.0

*Note: Some respondents checked more than one problem.

3. How many credit hours earned at our college were not accepted at the college indicated above?

	Raw number	% of total respondents
All credit hours accepted	15	34.9
Lost 1-3 credit hours	4	9.3
Lost 4-6 credit hours	9	20.9
Lost 7-12 credit hours	9	20.9
Lost 13-20 credit hours	3	7.0
Lost more than 21 credit hours	3	7.0
TOTAL	*43	100.0

*Note: Some respondents failed to answer this question.

4. If you are currently enrolled in college please indicate your current status and classification at the college indicated above.

Status	Raw number	% of total respondents
Part-time student (less than 12 hours)	20	45.5
Full-time student (12 or more hours)	24	54.5
TOTAL	*44	100.0

Classification		
Junior	21	50.0
Senior	15	35.7
Graduate student	3	7.1
Other	3	7.1
TOTAL	*42	99.9

*Note: Some respondents failed to answer this question.

5. How well did the program you completed at our college prepare you for continuing your education?

	Raw number	% of total respondents
My preparation was excellent	10	19.2
My preparation was satisfactory	26	50.0
Good in some areas only	9	17.3
Fair, but all areas could have been better	4	7.7
My preparation was inadequate	3	5.8
TOTAL	*52	100.0

*Note: Some respondents answered this question who have not actually yet enrolled at another college/university.

Survey Section C:

1A. If you are currently employed, is your present occupation related to the courses you have completed at our college?

	Raw number	% of total respondents
Yes, directly related	39	41.5
Yes, closely related	24	25.5
No	31	33.0
TOTAL	94	100.0

1B. If no; have you been employed in an occupation related to the courses you completed at our college?

	Raw number	% of total respondents
Yes, directly related	3	8.8
Yes, closely related	1	2.9
No	30	88.2
TOTAL	*34	99.9

*Note: Some respondents checked more than one answer, hence the total number of responses exceeds the number of no answers in part I of this question. It is assumed by the authors that some respondents answered this question even though not directed to do so.

2. Please complete the information below regarding the occupational area related to the courses completed at our college.

SEE APPENDIX

3. How would you rate the training you received at our college in relation to its usefulness to you in performing your job?

	Raw number	% of total respondents
Very good	29	37.7
Good	33	42.9
Neutral	12	15.6
Poor	1	1.3
Very poor	2	2.6
TOTAL	*77	100.1

*Note: Some respondents answered this question even though they were directed to skip to Section D when they answered no in Section C, question 1B.

4. Please check below if the course(s) you took at our college helped you in your occupation in any of the following ways.

	Raw number	% of total respondents
Helped to obtain job	41	36.9
Helped performance on present job	40	36.0
Helped advance on present job	15	13.5
None of the above	14	12.6
Other	1	0.9
TOTAL	*111	99.9

*Note: Some respondents answered this question even though they were directed to skip to Section D when they answered no in Section C, question 1B.

5. If you are employed full time, please indicate your approximate average monthly salary range below. This information, when combined with other members of your graduating class, will provide valuable information to other individuals in career planning.

	Raw number	% of total respondents
Up to $300	1	1.6
$300-$399	0	0.0
$400-$499	4	6.3
$500-$599	9	14.1

	Raw number	% of total respondents
$600-$699	7	10.9
$700-$799	13	20.3
$800-$899	6	9.4
$900-$999	4	6.3
$1000-$1099	3	4.7
$1100-$1199	4	6.3
$1200-Up	13	20.3
TOTAL	*64	100.2

Approximate Average Salary: $846.87

*Note: Some respondents failed to answer this question.

6. Were you employed in your occupation prior to enrolling in the courses completed at our college?

	Raw number	% of total respondents
No	41	53.9
Yes	35	46.1
TOTAL	*76	100.0

*Note: Some respondents answered this question even though they were directed to skip to Section D when they answered no in Section C, question 1B.

7. How would you rate the availability of jobs in your occupational area?

	Raw number	% of total respondents
Very good	13	17.3
Good	31	41.3
Neutral	18	24.0
Poor	11	14.7
Very poor	2	2.7
TOTAL	*75	100.0

Average Score (1-5): 3.5

*Note: Some respondents answered this question even though they were directed to skip to Section D when they answered no in Section C, question 1B.

Survey Section D:

1. If your occupational area is not related to the course you have completed at our college (as specified in Section C) please check each reason which applies. If occupational area is related to employment, go to question 2.

	Raw number	% of total respondents
Transferred to a four-year college	18	32.1
Not sufficiently qualified for a job in my field of college preparation	8	14.3
Preferred to work in another field	6	10.7
Found better paying job in another field	5	8.9
Could not find a job in field of preparation	9	16.1
Worked previously in field of preparation but changed	3	5.4
Other	7	12.5
TOTAL	*56	100.0

*Note: It is assumed by the authors that some respondents answered this question even though not instructed to do so.

2. How do you see the course(s) completed at our college in terms of your career plans?

	Raw number	% of total respondents
Of immediate, direct benefit	43	31.2
Of long term, direct benefit	69	50.0
Of indirect benefit	21	15.2
Of no benefit	5	3.6
TOTAL	*138	100.0

*Note: Some respondents checked more than one answer to the above question.

3. Are you interested in taking other courses at our college? You may include courses not presently offered by our college.

	Raw number	% of total respondents
No	38	37.3
Yes	64	62.7
TOTAL	*102	100.0

*Note: Some respondents failed to answer this question.

4. We would appreciate any comments regarding how we could improve the program you have completed and/or services we have provided.

SEE COMMENT SECTION

APPENDIX

COMPARISON OF INSTRUCTIONAL SERVICES
BY GRADUATE TYPE

Instructional Service	Assoc. of Arts	Assoc. of Sci.	Assoc. of Appl. Sci.	Certificate
Quality of instruction	4.1	4.0	4.1	4.5
Grading/testing	3.8	3.8	3.9	4.1
Instructor interest	4.0	4.0	4.2	4.4
Content of courses	4.0	3.9	4.0	4.2
Instructional media	3.6	3.6	3.8	3.9
Class size	4.0	4.1	4.1	4.0

Legend: 5 - Very Good
4 - Good
3 - Neutral
2 - Poor
1 - Very Poor

COMPARISON OF INSTRUCTIONAL
SERVICES BY SEX

Student Service	Male	Female
Quality of instruction	4.0	4.3
Grading/testing	3.8	4.0
Instructor interest	4.0	4.3
Content of courses	3.9	4.2
Instructional media	3.6	3.9
Class size	4.0	4.1

Legend: 5 - Very Good
4 - Good
3 - Neutral
2 - Poor
1 - Very Poor

COMPARISON OF INSTRUCTIONAL
SERVICES BY ETHNICITY

Instructional Service	Hispanic	Black	White
Quality of instruction	4.1	4.4	4.1
Grading/testing	3.9	4.0	3.9
Instructor interest	3.9	4.3	4.1
Content of courses	4.0	4.2	2.0
Instructional media	3.9	4.0	3.7
Class size	4.0	4.1	4.0

Legend: 5 - Very Good
4 - Good
3 - Neutral
2 - Poor
1 - Very Poor

COMPARISON OF STUDENT SERVICES
BY GRADUATE TYPE

Student Service	Assoc. of Arts	Assoc. of Sci.	Assoc. of Appl. Sci.	Certificate
Financial aid	4.1	3.8	3.9	3.1
Counseling	3.6	3.5	3.5	3.7
Placement assistance	2.6	2.6	3.4	2.1
Course advisement	3.4	3.2	3.8	3.6
Tutoring services	3.6	4.1	3.5	3.0
Veterans' services	3.8	3.7	4.1	3.0
Learning lab/packages	4.0	3.8	3.7	4.2
Student activities	2.8	3.4	3.5	3.6
Library	3.5	3.8	3.3	4.6

Legend: 5 - Very Good
4 - Good
3 - Neutral
2 - Poor
1 - Very Poor

COMPARISON OF STUDENT
SERVICES BY SEX

Student Service	Male	Female
Financial aid	3.7	3.7
Counseling	3.5	3.7
Placement assistance	2.7	2.9
Course advisement	3.5	3.6
Tutoring services	3.4	3.6
Veterans' services	3.8	3.8
Learning lab/packages	3.8	4.1
Student activities	3.0	3.5
Library	3.6	4.0

Legend: 5 - Very Good
4 - Good
3 - Neutral
2 - Poor
1 - Very Poor

COMPARISON OF STUDENT SERVICES
BY ETHNICITY

Student Service	Hispanic	Black	White
Financial aid	4.4	4.1	3.4
Counseling	4.0	4.0	3.3
Placement assistance	3.5	3.0	2.6
Course advisement	4.0	4.0	3.4
Tutoring services	3.6	4.0	3.1
Veterans' services	3.8	4.1	3.7
Learning lab/packages	4.4	4.0	3.8
Student activities	4.1	3.6	3.0
Library	4.4	4.2	3.5

Legend: 5 - Very Good
4 - Good
3 - Neutral
2 - Poor
1 - Very Poor

EMPLOYMENT LISTED BY AUSTIN COMMUNITY COLLEGE
GRADUATE/COMPLETER RESPONDENTS 1977

Job Title	ACC Major	Employer
Clerical supervisor	General studies	MHMR
Sales representative	Business administration	General Electric Supply Co.
Police officer	General studies	Austin Police Department
Tax examiner (*)	Business administration	Internal Revenue Service
Insurance examiner (*)	General studies	Texas Insurance Advisory Office
Airport sales agent	Business administration	Continental Airlines
Supervisor	Business administration	Continental Airlines
Bookkeeper	Business administration	Apollo Transports
Draftsperson	Business administration	Texas Instruments
Supervisor	Business administration	Department of Human Resources
Comm. serv. supervisor	Business administration	United States Air Force
Electronic technician	Business administration	I.B.M.
Inspector	Business administration	City of Austin
Senior draftsperson (*)	Business administration	Texas Instruments
Salesperson	Business administration	Joe Fryor Realty
Accounting technician	Business administration	Camp Mabry
Appraiser (*)	Business administration	City of Austin
Staff engineer	Business administration	I.B.M.
Technical staff asst.	Business administration	Austin Community College
Postal clerk	Business administration	U.S. Postal Service
Quality Engineer	Business administration	I.B.M.
Tax accounting clerk	Business administration	Internal Revenue Service
Owner (*)	Business administration	Casa Linda Shoe Store
Order services (*)	Business administration	I.B.M.
Office supervisor	General studies	Austin Community College
Real estate salesperson	General studies	Impson Properties
Office mach. oper. (*)	General studies	Veterans' Administration
Salesman/announcer (*)	Business administration	KMXX-FM
Registered nurse	General studies	Brackenridge Hospital
Engine preparation	General studies	Glastron Boats
Tech. operations officer	General studies	Texas Dept. of Public Safety
Clerk V	General studies	Texas Education Agency
Manager	General studies	U.S. Government
Engineering technician	Chemistry	Motorola
Physics assistant	Chemistry	Austin Community College
Supervisor	Math	Texas Employment Comm.
Asst. Juv. Officer (*)	Mental Health	Williamson County

The (*) indicates that the respondent did not have their present job before they enrolled at A.C.C.

EMPLOYMENT LISTED BY AUSTIN COMMUNITY COLLEGE
GRADUATE/COMPLETER RESPONDENTS 1977
[Continued]

Job Title	ACC Major	Employer
Admin. clerk/keypunch oper.	Mid-management	Glastron Boat Company
Water/wastewater connection specialist	Mid-management	City of Austin
Department manager	Mid-management	Sears
Tech. staff asst. (*)	Mid-management	Austin Community College
Secretary (*)	Office occupations	Spenco Systems
Senior stenographer	Office occupations	Southwestern Bell
Health warden clerk	Office occupations	City of Austin
Secretary III	Office occupations	Texas Rehabilitation Comm.
Real estate broker (*)	Real estate	Hill High Realty
Financial management consultant (*)	Accounting	
Job specialist	Accounting	Texas Employment Commission
Lab assistant	Automotive technology	Austin Community College
Automotive mechanic (*)	Automotive technology	Lowell-Lieberman
Electrician helper (*)	Building trades	Brigham Young University
Fire/safety inspector	Psychology	University of Texas
General contractor	Building trades	Self-employed
Chief accountant	Business management	Texas Highway Department
Real estate agent/ property management	Business management	Capitol Home Rentals
Computer programmer (*)	Business management	Veterans' Administration
Computer programmer	Business management	U.S. Treasury Department
Parts manager	Business management	Central Texas Clarklift
Mechanic (*)	Business management	Canion Automotive
Accounting & finance off.	Business management	U.S. Air Force
T.V. repairman/manager	Radio-TV repair	WSBTV Service
T.V. technician (*)	Radio-TV repair	Southwest Electronics Lab
Operating room technician	Oper. room technology	Mesa Lutheran Hospital
Licensed Voc. Nurse (*)	LVN program	Northwest Mediplex Nursing Home
Licensed Voc. Nurse (*)	LVN program	Retirement Nursing Center
Licensed Voc. Nurse I (*)	LVN program	Travis State School
Licensed Voc. Nurse (*)	LVN program	Travis State School
LVN/Staff Nurse (*)	LVN program	St. David's Hospital
Licensed Voc. Nurse I (*)	LVN program	Austin State Hospital
Licensed Voc. Nurse (*)	LVN program	Seton Medical Center

The (*) indicates that the respondent did not have their present job before they enrolled at A.C.C.

EMPLOYMENT LISTED BY AUSTIN COMMUNITY COLLEGE
GRADUATE/COMPLETER RESPONDENTS 1977
[Continued]

Job Title	ACC Major	Employer
Licensed Voc. Nurse (*)	LVN program	Medical Pool
Licensed Voc. Nurse (*)	LVN program	Declined to give
Licensed Voc. Nurse (*)	LVN program	Travis State School
Charge nurse (*)	LVN program	Buchners Villa Siesta #1
Licensed Voc. Nurse (*)	LVN program	Retirement Nursing Center
Medication nurse (*)	LVN program	Georgetown Hospital
Nurse	LVN program	Medical Pool
Licensed Voc. Nurse (*)	LVN program	Austin State Hospital
Licensed Voc. Nurse (*)	LVN program	Monte Siesta Retirement Center
Licensed Voc. Nurse (*)	LVN program	Homemakers Upjohn
Licensed Voc. Nurse (*)	LVN program	Travis State School
Licensed Voc. Nurse (*)	LVN program	Travis State School
T.V. repair shop owner	Radio-TV repair	Self-employed
Air conditioning/heat serviceman apprentice (*)	Air conditioning	ACI Systems
Guard	Law enforcement	UT Police Department
Maintenance worker	Air conditioning	Shoal Creek Hospital
Day care teacher	Child development	Not given
Night director/adjustment teacher	Child development	Marbridge House of Austin
Teacher's aide	Child development	Not given
Technician specialist	Business administration	Motorola
Customer engineer	Data processing	Control Data
Electrical design draftsman (*)	Drafting	R.M. Taylor Jr. & Associates
Drafting tech. I (*)	Drafting	Applied Research Laboratories
Draftsperson (*)	Drafting	SWTSU Physical Plant
Tool planner (*)	Drafting	Westinghouse
Electronic technician (*)	Electronics	Not given
Staff asst. III (*)	Electronics	Austin Community College
Program director/fire protection technology	Fire Protection Technology	McLennan Community College
Senior police officer	Law enforcement	Austin Police Department
Monitor (*)	Law enforcement	Austin High School

The (*) indicates that the respondent did not have their present job before they enrolled at A.C.C.

EMPLOYMENT LISTED BY AUSTIN COMMUNITY COLLEGE
GRADUATE/COMPLETER RESPONDENTS 1977
[Continued]

Job Title	ACC Major	Employer
Deputy sheriff	Law enforcement	Travis County Sheriff's Dept.
Deputy sheriff	Law enforcement	Llano County
Private security officer	Law enforcement	Longhorn Security
General office worker	Law enforcement	Vet. Affairs Office, A.C.C.
Deputy constable	Law enforcement	Travis County
Park superintendent (*)	Law enforcement	Texas Parks/Wildlife
Assistant engineer	Physics	City of Austin

The (*) indicates that the respondent did not have their present job before they enrolled at A.C.C.

COLLEGES TRANSFERRED TO OR ENROLLED IN BY
AUSTIN COMMUNITY COLLEGE GRADUATE
RESPONDENTS 1977

	Number
University of Texas (Austin)	25
St. Edward's University	25
Southwest Texas State University	13
Austin Community College	11
Huston-Tillotson College	2
Juarez-Lincoln	2
Midwestern State University	1
University of Texas (Arlington)	1
Seattle Pacific University	1
Mesa Community College	1
American University	1
University of Houston	1
Kansas State University	1
Park College	1
Total	86

Austin
Community
College

901 NEAL STREET
AUSTIN, TEXAS 78702
512/476-6381

December 1, 1977

Dear

Do you dislike filling out questionnaires? We do and we can understand your feelings. So we wouldn't ask you to do this unless it was absolutely necessary and it is. Why?

1. Austin Community College must comply with State law and follow-up on all graduates and, more importantly,

2. Austin Community College needs and wants information that will help us to better serve the needs of those, like yourself, who choose to attend school here.

We really do need your help! Hopefully, we have made this process as painless as possible. The enclosed form needs to be completed in total. You need to check the appropriate block(s) within each category. Your written comments in Section D will also be appreciated. You, the ACC graduate, are in a real good position to assess your program. Be sure to note "Begin Here" in the top right hand corner of the form.

After completing the form, use the enclosed postage paid envelope and mail it to us. You really will have done ACC and future students of ACC a service.

I appreciate your help and I thank you for it.

Sincerely,

Ramon H. Dovalina
Dean for Student Services

RHD/lm
Encl.

Please Send Completed Forms To The Tex-SIS Support Service.Coordinating Board

Page Number

Report on Non-Respondents to First Year Graduate (FO4-1-G) Tex-SIS Surveys And Other Than Tex-SIS Surveys

Austin Community College
Name of Institution

Name of Campus

	Major Code	Major Code Description	Course Type	Target Population	Level	Male	Female	Undefined	Indian	Black	Asian	Co.-Dist. Campus Code: Hispanic	White	Undefined	Status Unknown
0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
1	1007	Drama	2	1	2	1							1		
2	0601	Communications	2	1	2		1						1		
3	2001	Psychology	2	1	2	1							1		
4	2208	Sociology	2	1	2	1	2					1		2	
5	4901	General Studies	2	1	2	9	4			5		2	5	1	
6	1914	Geology	2	1	2										
7	0401	Biology	2	1	2	1						1			
8	8622	Drafting Design	2	1	2	2							1	1	
9	8824	Electronics	2	1	2		1						1		
10	5822	Bus. Mgmt.	2	1	2	1						1			
11	7221	Air Cond. Refrig.	2	1	2	1							1		
12	1905	Chemistry	2	1	2	1							1		
13	6021	Data Processing	2	1	2	2						1	1		
14	6239	Photography	2	1	2	1						1			
15	8029	Men. Hth/Hum. Serv.	2	1	2	1	4			2			3		
16	0506	Bus. Admin.	2	1	2	10				2			4	4	
17	7021	Law Enforcement	2	1	2	6	1			2		1	2	2	
18	5621	Mid. Management	1	1	2	2								2	
19	6238	Printing	2	1	2	1						1			
20	1902	Physics	2	1	2	2							2		

Please Send Completed Forms To The Tex-SIS Support Services. Coordinating Board

2
Page Number

Report on Non-Respondents to First Year Graduate (Fo4-1-G) Tex-SIS

Austin Community College
Name of Institution

Surveys And Other Than Tex-SIS Surveys

Name of Campus

Co.-Dist. Campus Code

Major Code	Major Code Description	Course Type	Target Population	Level	Male	Female	Undefined	Indian	Black	Asian	Hispanic	White	Undefined	Status Unknown
0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
21	1901	Natural Science	2	1	2	1							1		
22	8023	Rad. Tech.	2	1	2	1								1	
23	6422	Auto. Tech.	2	1	2	1							1		
24	6821	Fire Protection	2	1	2	1								1	
25	8031	ORT	2	1	2	5	7			2		3	7		
26	7821	Voc. Nursing	2	1	2	4	13			1		2	14		

UNIVERSITY OF CALIF.
LOS ANGELES
SEP 20 1979
CLEARINGHOUSE FOR
JUNIOR COLLEGES

109